

Our Reference

HM\ North East & North
Cumbria ICB\ FOI ICB068

NECS - Riverside House

Goldcrest Way

Your Reference

Newburn Riverside

Newcastle upon Tyne

NE15 8NY

23 September 2022

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Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 07 September 2022 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Details of Request and Reply

1) Does your ICS have:

Digital strategy – *yes on the ICB website -*

https://northeastnorthcumbria.nhs.uk/media/5jdnarmg/nenc-ics-digital-strategy-2020_v1-2-3.pdf

Data strategy – *this is work in progress.*

Cyber security plan – *this is work in progress.*

2) Do you have an ICS-wide strategy for citizen engagement and citizen-facing digital services? – *No, we are planning to develop this as a result of our WGLL assessment.*

3) Do you have an ICS digital inclusion strategy? – *No, but we are in the process of developing this, this will align to 2 above.*

4) Do you have ICS-wide technology systems in place for the following:

Care plans - *No*

Appointment management - *No*

Screening alerts - *No*

If so, can you state which suppliers provide these systems – *N/A*.

5) Does your ICS have an ICS-level senior information risk owner and data protection officer? If so can you provide their name?

SIRO – Graham Evans

DPO – Liane Cotterill

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer