

Our Reference North East and North Cumbria ICB\  
FOI ICB 24-011

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By Email

19 April 2024

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 10 April 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

Please provide me with data for the years 2022-2023 and 2024 (if available) for the following information by Hospital site for data relating to Ophthalmology services.

Please break down all information by category relating to Ophthalmology treatment code 130. Include all activity against codes WF01A, WF01B, WF02A, WF02B:

1. Outpatient activity for the past 12 months
2. Inpatient activity by HRG code per month (WF01A, WF01B, WF02A, WF02B)
3. Outpatient activity by New Episode and Follow Up episode per month (latest 12 months)
4. Number of Outpatient episodes that are 1st follow up, number that are 2nd follow up and number that are 3rd follow up or over by month.
5. By Originating ICS (i.e. the local ICS to the patient), and GP practice code (or the code of the local provider to the patient)
6. The month of originating referral and the time the patient waited to be seen
7. The total time the patient has waited for their next appointment for incomplete referrals
8. The total number of cancellations and rebooking's per month & reason for the cancellation

9. The number of times patients have been cancelled and then referred to other providers because the trust could not see them in time

If it's not possible to provide the information requested due to the cost of compliance limits identified in section 12, please provide advice and assistance, under the section 16 obligations of the Act, as to how I can refine my request.

To clarify, can you include the latest 12 months of data for all Ophthalmology activity including the codes mentioned which are Outpatients?

## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested. This is detailed on the attached spreadsheet and is completed on behalf of NENC ICB.

Your request asks for data relating to Ophthalmology services across the ICS. The data provided relates to ICB patients irrespective of whether treatments/ attendances take place within the boundary of the ICB. Similar activity at local ICB providers will cover more than our ICB patients. A full picture of activity at local ICB providers would need to come from the providers themselves. In order to assist you, the table below shows North East and North Cumbria Acute Hospitals, with their FOI email addresses.

NENC Acute Hospital FTs	Email
County Durham & Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees & Hartlepool NHS FT	foi@nth.nhs.uk
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	foi@stees.nhs.uk
South Tyneside and Sunderland NHS FT	stsft.freedomofinformation@nhs.net
The Newcastle Upon Tyne Hospitals NHS FT	nuth.freedom.information@nhs.net

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**