



# North East and North Cumbria

Our Reference North East and North Cumbria  
ICB\FOI ICB666

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02 January 2024

By Email

Dear Applicant

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 11 December 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

### **Your Request**

For each of the sites you manage could you provide the following information please.

1. What parking is available for staff with a disability
2. Is this distinct from patient/visitor parking
3. How far is this from the entrance
4. Do you consider this adequate for the number of staff you have with mobility issues

## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the requested information for points 1 to 3. However, regarding point 4 of your request, this seems to be asking for an opinion rather than for recorded information held by the ICB. We have no obligation to respond to questions which ask for an opinion rather than information held as specified within the Freedom of Information Act 2000.

Tees – North Ormesby Health Village Unit 14  
Durham – The Lavender Centre & Wheatley Hill

### North Ormesby

1. There are 19 disabled spaces within the health village
2. This is shared car parking with the other services within the health village
3. The disabled spaces are spread out around the village, however there are 6 spaces directly outside the entrance of unit 14 (around 10-15m)
4. Not a valid request for recorded information as referenced above.

### The Lavender Centre

1. There are 4 disabled spaces
2. This is shared car parking with the other services that operate within the centre
3. The disabled spaces are centralised to the car park for ease of access (around 15-20m)
4. Not a valid request for recorded information as referenced above.

### Wheatley Hill

1. There are 3 disabled spaces
2. This is shared car parking with the other services that operate within the centre
3. The disabled spaces are located right at the entrance (around 5m)
4. Not a valid request for recorded information as referenced above.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Pamela Coxon*

**Pamela Coxon**  
**Information Governance Officer**