

Our Reference North East and North Cumbria ICB\  
FOI ICB 24–324

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By Email

4 December 2024

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 20 November 2024 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

Under the Freedom of Information Act, I would like to request the following information:

1. How many women's health hubs are there within your ICB? I would like that information broken down to include:
  - a. The name of each health hub
  - b. Street address
  - c. Model (as defined here under "types of model" for example "hub and spoke")
  - d. What service the hub(s) provide?
  - e. Date opened?
  - f. The number of hub users broken down by month since it opened.N.B. If any of the above is not possible, please provide as much information as possible.
2. Do you have a women's health champion and if so:
  - a. What is their name?
  - b. When were they elected?
3. For any previous women's health champions before July 2022 please provide:

- a. Their name
- b. When they were elected

## **Our Response**

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. There are 3 Women's Health Hubs within the North East North Cumbria (NENC) ICB. Details of which (as requested) are as follows:
    - a. **Sunderland Women's Health Hub**
    - b. Address: Hylton Road, Sunderland, SR4 7XF.
    - c. This is a 'One-Stop-Shop' hub model.
    - d. Services provided: Menopause assessment and treatment; Contraceptive counselling and provision of the full range of contraceptive methods including LARC fitting for both contraceptive and gynaecological purposes (for example, LARC for heavy menstrual bleeding and menopause), and LARC removal, and emergency hormonal contraception; Pessary fitting and removal; Cervical screening; Screening and treatment for sexually transmitted infections (STIs), and HIV screening.
    - e. Date opened: March 2024.
    - f. Number of users broken down each month: This is not collated monthly.
  - a. **Gateshead Women's Health Hub**
  - b. Hub and spoke model (no fixed address)
  - c. See response to question 1b.
  - d. Services provided: Contraceptive counselling and provision of the full range of contraceptive methods including LARC fitting for both contraceptive and gynaecological purposes (for example, LARC for heavy menstrual bleeding and menopause), and LARC removal, and emergency hormonal contraception; Pessary fitting and removal; Cervical screening.
  - e. Date opened: July 2024.
  - f. Number of users broken down each month: This is not collated monthly.
  - a. **North Cumbria Women's Health Hub**
  - b. Virtual model (no fixed address).
  - c. See response to question 1b.
  - d. Services provided: Menopause assessment and treatment; Contraceptive counselling and provision of the full range of contraceptive methods including LARC fitting for both contraceptive and gynaecological purposes (for example, LARC for heavy menstrual bleeding and menopause), and LARC removal, and emergency hormonal contraception.
  - e. Date opened: October 2024.
  - f. Number of users broken down each month: This is not collated monthly.
2. The NENC ICB nominated 'Women's Health Champion' since July 2022 is Siobhan Brown, Director for Healthier Fairer, Women's Health and Project Management Office.
  3. There was not a nominated NENC Women's Health Champion prior to July 2022.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**