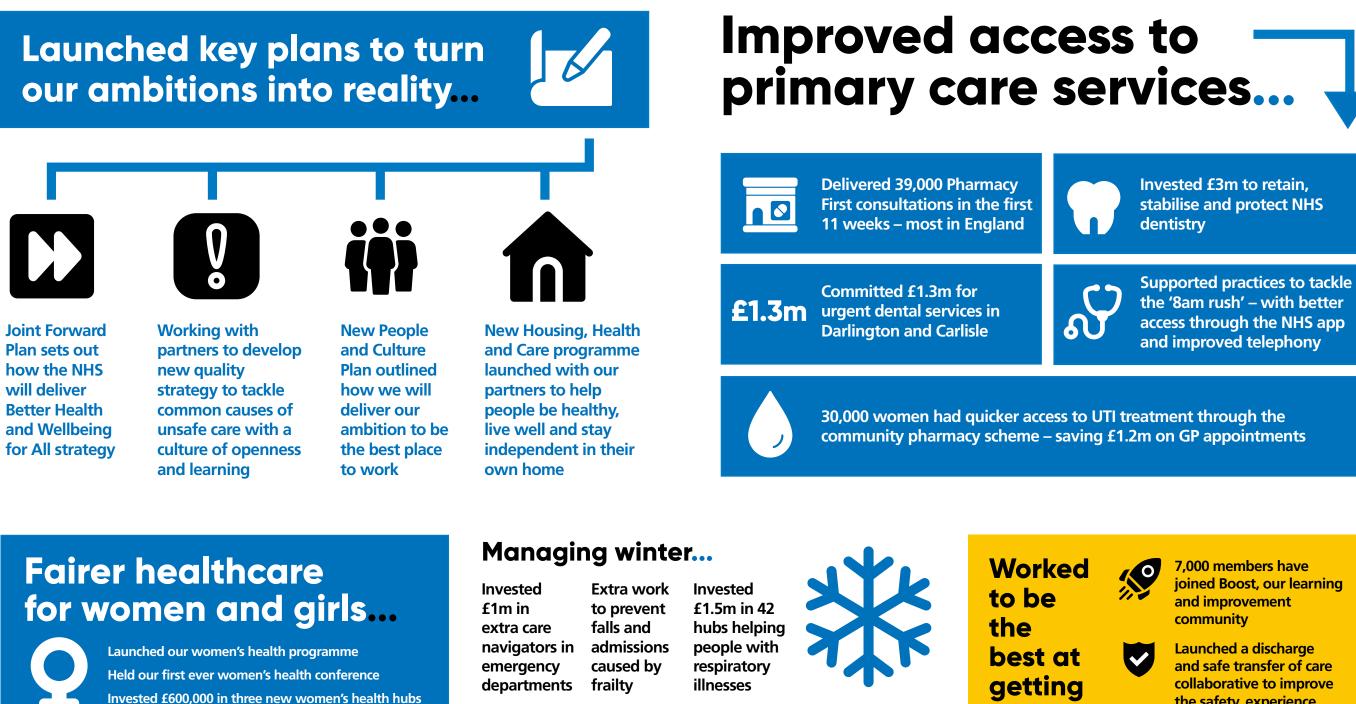
Highlights of our year 2023-24...

We are proud of our strong partnerships and collaborative working. None of the highlights below were achieved in isolation – whether it's GP practices, NHS trusts and pharmacists, our Provider Collaborative, local authorities and voluntary sector or others, everything we do is stronger because it's done in partnership.

Together we have:

in Sunderland, Gateshead and North Cumbria







better...

the safety, experience, and outcomes of patients

Improved health and care for patients...



Invested £2m in alcohol care teams - now in all our NHS trusts



£9m new Urgent Treatment Centre opened at James Cook University Hospital



Worked to improve health through digital care, including a three-year digital diagnostics programme led by the Provider Collaborative



Worked with our ambulance trusts to improve Category 2 ambulance performance by 10 minutes year on year



Supported 9,000 people waiting for surgery through Waiting **Well scheme**



Invested in early mental health help and support through voluntary, community and social enterprise organisations









