

Our Reference

HM\ North East & North
Cumbria ICB\ FOI ICB105

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Your Reference

27 October 2022

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Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 15 October 2022 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Details of Request

Support for children who are suicidal - crisis services

I would like to find out the following information about support services that you directly fund in Hartlepool, Middlesbrough and Northumberland to people under the age of 18 who are experiencing emotional distress and/or who are at risk of attempting suicide, excluding that delivered through Child and Adolescent Mental Health Services:

- Inclusion/exclusion criteria
- How the service is accessed, i.e. open access, self-referral, third party referral
- Channels of support, e.g. telephone, email, text, webchat, face-to-face, and types of location if face-to-face
- Opening hours/availability

- Type of support provided, i.e. structured therapeutic counselling, peer support, helpline
- If support is provided to parents or carers
- Length of support offered
- If the support is provided by paid employees, freelance/contract staff, volunteers.
- Intended outcomes for the service
- If available, the number of people under 18 that can be supported i) at any one time and/or ii) in any given twelve month period
- Where relevant, number of people under 18 that have been referred to the service in the most recent reporting period (quarter or year)
- Number of people under 18 supported in the most recent reporting period (quarter or year)

For each service, I would also like to request a copy of their:

- Safeguarding policy
- Confidentiality policy
- Policy statement in relation to capacity, decision making and choice

Response

North East & North Cumbria ICB – Tees Valley and Northumberland Places commission crisis services to people under the age of 18 who are experiencing emotional distress and who are at risk of attempting suicide via the current Child and Adolescent Mental Health Services.

Further information could be held by the providers of the service: -

Tees, Esk & Wear Valley NHS Trust – tewv.ftmembership@nhs.net for Tees Valley.

Cumbria, Northumberland, Tyne & Wear NHS Foundation Trust – foi@ntw.nhs.uk (CNTW) for Northumberland.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer