



# North East and North Cumbria

Our Reference HM\North East and North  
Cumbria ICB\FOI ICB566

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27 October 2023

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 02 October 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

### **Your Request**

In Q1 of 2023-2024, in relation to NHS Continuing Healthcare assessments conducted in accordance with the Standing Rules s.21(2) and using the decision support tool:

Where at least one priority level was identified, how many assessments led to a recommendation of eligibility and how many did not?

Where at least two severe levels (but no priority level) were identified, how many assessments led to a recommendation of eligibility and how many did not?

Where one severe level (but no priority level) was identified, how many assessments led to a recommendation of eligibility and how many did not?

Where a number of domains with high and/or moderate needs (phrasing taken from the DST) but no severe or priority level identified, how many assessments led to a recommendation of eligibility and how many did not?

### **Our Response**

*Please be aware CHC systems are different within the NENC ICB Region, hence the varied response.*

## **South Tyneside**

Please refer to the attached



FOI - ICB566 - South  
Tyneside.docx

## **Sunderland**

Please refer to the attached



FOI ICB566 -  
Sunderland.docx

## **Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, Tees Valley, County Durham**

*In accordance with section 12 of the Freedom of Information Act 2000, we have estimated that the cost of complying with the request would exceed the appropriate limit.*

*The appropriate limit is specified in the regulations and is set at £450 for NHS bodies based on a flat rate of £25 per person per hour.*

*This represents the estimated cost of one person spending more than 18 hours work in retrieving and extracting the information.*

*We do not record this information on our electronic CHC systems. We would have to check every DST manually and record the levels on a spreadsheet then analyse data to respond to your request.*

*The calculation and rationale are as below:*

1063 assessed in Q1 23-24  
15 mins to gather info from each DST = 265.75 hours  
265.75 hours x £25 ph = £6,643.75

*Therefore, the ICB can confirm that complying with all information within your request falls outside of the appropriate limit, however, please be advised you also have the option to pay.*

## **Section 16**

*Under Section 16 duty to provide advice and assistance, NENC ICB may be able to comply with a refined request.*

*You will need to resubmit the refined request via [necsu.icbfoi@nhs.net](mailto:necsu.icbfoi@nhs.net)*

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Hilary Murphy*

**Hilary Murphy**  
**Information Governance Officer**