



# North East and North Cumbria

Our Reference North East and North Cumbria  
ICB\FOI ICB694

NECS – John Snow House  
Durham University Science Park  
Durham  
DH1 3YG

Tel: 0191 301 1300  
E-mail: [necsu.icbfoi@nhs.net](mailto:necsu.icbfoi@nhs.net)

16 January 2024

Applicant Name  
By Email

Dear Applicant

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your Freedom of Information (FOI) request received by the North East and the North Cumbria Integrated Care Board (NENC ICB) on 10 January 2024

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland, and Stockton-on-Tees).

We have dealt with your request in accordance with your “right to know” under section 1(1) of the Freedom of Information Act 2000 (subsequently referred to as FOIA2000) which entitles you to be provided with information “held” by a public authority unless an appropriate exemption applies.

### **Your Request**

I am writing to request information under the Freedom of Information Act 2000. I would like to know whether your Integrated Care Board has commissioned any software projects for Care Planning, Restore or Learning Disability Software within the past three years.

If any of these software projects have been commissioned, I would appreciate the following information:

1. The name of the vendor contracted to deliver the software project(s)
2. The current contract period or end date for each software project commissioned
3. The name and contact details of the person responsible for care home and learning disability software enquiries

Thank you very much for your assistance in this matter. I look forward to hearing from you in due course.

## **Our Response**

The North East North Cumbria (NENC) Integrated Care Board (ICB) was established on 1 July 2022 and as such has not yet been in operation for three years. NENC ICB has not commissioned any software projects for the purposes listed above.

On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Information Governance Officer using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**