

Our Reference HM\ North East & North
Cumbria ICB\ FOI ICB059

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02 September 2022

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 23 August 2022 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Details of Request

I have contacted various Hospital Trusts within your area to try and find out who covers the various contracted patient movements, either in/out of hospitals or transfers between hospitals, this will include OPD appointments, Admissions, Transfers and discharges.

The Trusts have stated that the CCG procures the various patient transport requirements for them, can you please complete the below table for all the NHS Hospital Trusts within your CCG, for the various types of patient movements you procure? Please include specialist Ambulances, High Dependency transfers/movements, NEPTS, Renal and Taxi options.

Response for County Durham, Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley Areas

Please find below response, however it should be noted this is from a NEAS perspective, each of the FT's across the North East do commission transport (including Taxis) over and above NEAS for discharges (for example). We cannot confirm those full details, that will have to come from the Trusts.

| NHS Hospital Trust | Contract providers Name | Transport service covered (cross out ones which do apply) | Contract end date | Contract length in years | Patient journeys per annum |
|---|-------------------------------------|---|-----------------------------|--------------------------|---|
| NuTH | North East Ambulance Service (NEAS) | S / HD / NEPTS / R / MH | Rolling annual contract | Rolling annual contract | Only NEPTS journeys are split as per the request. 536,000 |
| Gateshead Health NHS Foundation Trust | NEAS | S / HD / NEPTS / R / MH | Rolling annual contract | Rolling annual contract | Only NEPTS journeys are split as per the request. 536,000 |
| Northumbria Healthcare NHS Foundation Trust | NEAS | S / HD / NEPTS / R / MH | Rolling annual contract | Rolling annual contract | Only NEPTS journeys are split as per the request. 536,000 |
| CDDFT | CIPHER | NEPTS | 31/3/23 | 1 | 4606 (Both CD & Darl patients) |
| CDDFT | NEAS | S / HD / NEPTS / R / MH | Rolling annual contract | Rolling annual contract | Only NEPTS journeys are split as per the request. 536,000 |
| North Tees FT | NEAS | S / HD / NEPTS / R / MH | Rolling annual contract | Rolling annual contract | Only NEPTS journeys are split as per the request. 536,000 |
| South Tees FT | NEAS | S / HD / NEPTS / R / MH | Rolling annual contract | Rolling annual contract | Only NEPTS journeys are split as per the request. 536,000 |
| South Tyneside & Sunderland NHS FT | NEAS | S / HD / NEPTS / R / MH | Rolling annual contract | Rolling annual contract | Only NEPTS journeys are split as per the request. 536,000 |
| Tees Valley and Durham CCG Prior to move to ICB | ERS Medical | MH | 31 st March 2023 | 1 Year | Block contract, paid monthly |

Response for North Cumbria Area

Please find below North Cumbria response, the data isn't split down in the way you have requested, apart from for PTS, so mostly not able to provide.

| NHS Hospital Trust | Contract providers Name | Transport service covered (cross out ones which do apply) | Contract end date | Contract length in years | Patient journeys per annum |
|----------------------------------|---------------------------------------|---|-------------------------|--------------------------|--|
| North Cumbria Integrated Care FT | North West Ambulance NHS Trust (NWAS) | Specialist | Rolling annual contract | Rolling annual contract | Not recorded separately from main PES activity |

| | | | | | |
|----------------------------------|---|---------------------------------|-------------------------|--|---|
| North Cumbria Integrated Care FT | As above | High Dependency | Rolling annual contract | As above | As above |
| North Cumbria Integrated Care FT | As above + North East Ambulance (NEAS) for some repatriations from NE hospitals | Non-emergency Patient Transport | April 2023 | NWAS - 5 years but extended to April 2023 due to Covid. NEAS used on an as required basis. | 93,944 contracted with NWAS |
| North Cumbria Integrated Care FT | No specific contract for taxis. | Taxi Service | n/a | n/a | n/a |
| North Cumbria Integrated Care FT | NWAS | Renal | As for PTS contract | Included within PTS contract | Included within PTS contract and not supplied to CCG/ICB as separate data |
| North Cumbria Integrated Care FT | NWAS but not as a separate contract – included within PES and PTS provision | Mental Health | n/a | n/a | Not supplied to CCG/ICB as separate data |

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer