



North East and North Cumbria

Our Reference SD\North East and North
Cumbria ICB\FOI ICB395

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16 June 2023

Dear

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 2 June 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

Please provide a current list of:

- Urgent care and/or GP out of hours providers, inclusive of locations covered and contract end date.
- 111 and CAS providers and contract end date, inclusive of locations covered and contract end date

Our Response

County Durham place:

Provider type	Provider	Contract end date
Urgent care	County Durham and Darlington NHS FT (CDDFT)	End dates are part of the CDDFT contract which is renewed yearly

GP out of hours	County Durham & Darlington NHS FT	31/03/2024
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

Gateshead place:

Provider type	Provider	Contract end date
Urgent care	CBC Health Ltd	31/05/2024
GP out of hours	CBC Health Ltd *	30/06/2024
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

* Option to extend this contract for a further 2 years

Newcastle place:

Provider type	Provider	Contract end date
Urgent care	Newcastle upon Tyne Hospitals NHS FT	31/05/2024
GP out of hours	Vocare (part of an Alliance Contract, Newcastle upon Tyne Hospitals NHS FT are main contract holder)	31/05/2024
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

North Cumbria place:

Provider type	Provider	Contract end date
Urgent care	North Cumbria Integrated Care NHS FT (NCIC) manages 2 UTCs at Penrith and Keswick	Part of the contract renewed annually with NCIC to provide a wide range of acute and community health services to North Cumbria.
GP out of hours	Cumbria Health on Call **	01/04/2025
111	North West Ambulance Service	30/09/2023
CAS	Cumbria Health on Call **	01/04/2025

** Option to extend this contract for a further 2 years

North Tyneside place:

Provider type	Provider	Contract end date
Urgent care	Northumbria Healthcare NHS FT	30/09/2023 including extension
GP out of hours	Northumbria Healthcare NHS FT	30/09/2023 including extension
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

Northumberland place:

Provider type	Provider	Contract end date
Urgent care	Northumbria Healthcare FT (NHCFT)	One year contract to expire 31/03/2024, as part of the main NHCFT contract for acute services
GP out of hours	Vocare	31/03/2024
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

South Tyneside place:

Provider type	Provider	Contract end date
Urgent care	South Tyneside and Sunderland NHS FT	31/03/2024
GP out of hours	North East Ambulance Service	31/03/2024
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

Sunderland place:

Provider type	Provider	Contract end date
Urgent care	South Tyneside and Sunderland NHS FT	31/03/2024
GP out of hours	Vocare	31/03/2024
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

Tees Valley place:

Provider type	Provider	Contract end date
Urgent care	North Tees & Hartlepool NHS FT	31/03/2024
	South Tees Hospitals NHS FT	31/03/2024
GP out of hours	North Tees & Hartlepool NHS FT	31/03/2024
	ELM Alliance	30/09/2023
111	North East Ambulance Service	30/09/2025
CAS	North East Ambulance Service	30/09/2025

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer