

Our Reference North East and North Cumbria ICB\  
FOI ICB 24-056

NECS – John Snow House  
Durham University Science Park  
Durham  
DH1 3YG

Tel: 0191 301 1300  
E-mail: [necsu.icbfoi@nhs.net](mailto:necsu.icbfoi@nhs.net)

By Email

17 May 2024

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 2 May 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

The new Provider Selection Regime, that came into effect on 1st January 2024 provides a new set of rules that relevant authorities must follow when procuring certain healthcare services in England. We understand that your organisation comes within this remit.

Under the Freedom of Information Act, we wish to have answers to the following questions.

We wish to ask the following questions about your current SDE programmes and contract for people living with both Type 1 and Type 2 Diabetes.

1. Who is the lead / main contact for SDE commissioning for your organisation for Type 1 diabetes education? Please provide up to date contact information.
2. Who is the lead / main contact for SDE commissioning for your organisation for Type 2 diabetes education? Please provide up to date contact information.
3. Which organisations are you currently contracting with to provide SDE to patients in your area. Please list all and specify which services they provide.
4. If the local community team are delivering the SDE, please provide their contact information?
5. When are each of the above contracts due to expire?

6. When you seek to award a new contract for any of the above services, would you consider the existing provider to be the only capable provider? If yes, please detail why.
7. In light of the new PSR transparency and record keeping, please can you confirm what Key Performance Indicators you will be assessing service provision against, and please advise whether the current incumbent providers are meeting these KPIs in full. These criteria usually include quality, innovation, value, integration, collaboration, service sustainability, improvement of access, reduction of health inequalities, facilitating choice and social value.
8. If different to those named in 1 and 2 above, please confirm the name and contact details of the person who will be responsible for assessing whether any Direct Awards will be made upon contract expiry.

## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested. This is summarised in the spreadsheet below.



FOI ICB 24-056  
Response.xlsx

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for

information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**