



North East and North Cumbria

Our Reference North East and North Cumbria
ICB\FOI ICB699

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Durham University Science Park
Durham
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26 January 2024

By Email

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 12 January 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

Please confirm the ICB holds the following data, and where it is held please provide the data as requested.

Pain Management Services

1. Please provide a list of all providers the ICB holds contracts with for pain services, which could variously (but not exclusively) be described as:
 - a) Pain Clinic
 - b) Chronic Pain Service
 - c) Pain Medicine

- d) Community Chronic Pain
- e) etc

2. For each contracted provider, please provide the Service Specification that describes the service (whether standalone or integrated in a broader Service Specification)

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

County Durham place

*Connect Health Pain Services Ltd and CDDFT
Please see the attached service specifications*

Gateshead place

*Both Newcastle Hospitals and Gateshead Health NHSFTs provide pain services.
We do not have a service specification for either of them.
We did have one for Gateshead but it is well out of date and due to be reviewed.*

Newcastle place

*Both Newcastle Hospitals and Gateshead Health NHSFTs provide pain services.
We do not have a service specification for either of them.
We did have one for Gateshead but it is well out of date and due to be reviewed.*

North Cumbria place

*North Cumbria Integrated Care NHS FT
Part of the Physical Health Psychology service – specification in development*

North Tyneside place

Northumbria Healthcare NHS Foundation Trust

All referrals go to the Living Well With Pain Service. The Living Well With Pain Service can triage appropriate patients requiring medical input into the Pain Management Medical Service (no service specification exists).

Please see the attached service specification

Northumberland place

The Medically Led Pain service / Chronic Pain Service is provided by Northumbria Healthcare NHS Foundation Trust – There is no service specification available for this

In terms of Community Services, Northumbria Healthcare NHS Foundation Trust, in partnership with Connect Health, provide an Integrated Musculoskeletal service for

Northumberland Place, which includes the integrated Living Well with Pain (LWwP) service.

Please see the attached service specification.

South Tyneside place

*South Tyneside & Sunderland NHS FT
Please see the attached service specification.*

Sunderland place

*South Tyneside and Sunderland NHS Foundation Trust
Please see the attached service specification.*

Tees Valley place

*Connect Health Ltd – Darlington only
South Tees Hospitals NHS Foundation Trust
North Tees & Hartlepool NHS Foundation Trust
Please see the attached service specifications*

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Pamela Coxon

Pamela Coxon
Information Governance Officer