



# North East and North Cumbria

Our Reference PA\ North East & North Cumbria ICB\ICB092

Your Reference ICB092

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12 October 2022

By Email

Dear

## **Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.**

Thank you for your request received by North of England Commissioning Support (NECS) on 30 September 2022 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

### **Request and Response**

#### **County Durham**

**What is the name of your organisation?** NHS North East and North Cumbria Integrated Care Board – NHS County Durham Place

**How many employees are at your organisation?** 122

**How many mobile phone and mobile broadband (data only) connections do you currently have in total?** 117 in total (41 Care Homes and 76 direct employees)

**How many of these are data only (for laptops and tablets)?** 1

**How many of these are voice and data (for mobile phones)?** 116

Who is your mobile phone network provider? **Vodafone Ltd**  
Do you have a shared data bundle or individual allowances? **Shared data bundle**  
What is your organisations average total data usage across all connections? **36GB per month**  
What was your total spend on mobile phone contract and overage costs in April 2021? **£1,640.01, average cost of £12.42**  
What was your total spend on mobile phone contract and overage costs in May 2021? **£1,639.65, average cost of £12.42**  
What was your total spend on mobile phone contract and overage costs in June 2021? **£1,642.06, average cost of £12.44**  
What was your total spend on mobile phone contract and overage costs in July 2021? **£1,690.24, average cost of £12.80**  
What was your total spend on mobile phone contract and overage costs in August 2021? **£1,639.53, average cost of £12.42**  
What was your total spend on mobile phone contract and overage costs in September 2021? **£1,639.08, average cost of £12.42**  
What was your total spend on mobile phone contract and overage costs in October 2021? **£1,506.05, average cost of £11.41**  
What was your total spend on mobile phone contract and overage costs in November 2021? **£1,407.11, average cost of £12.34**  
What was your total spend on mobile phone contract and overage costs in December 2021? **£1456.50, average cost of £12.45**  
What was your total spend on mobile phone contract and overage costs in January 2022? **£1439.48, average cost of £12.30**  
What was your total spend on mobile phone contract and overage costs in February 2022? **£1,439, average cost of £12.30**  
What was your total spend on mobile phone contract and overage costs in March 2022? **£1,439.66, average cost of £12.30**  
Do these numbers include VAT? **No**  
When did you renew your mobile phone contract? **January 2021**  
How long does your contract run for? **2 Years**  
What is the renewal date of your contract? **January 2023**  
How did you source your contract? **Rolled over from previous contract**  
What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a) **NA**  
Who is the stakeholder/primary contact for this contract? **Nicola Murray**

### Newcastle Gateshead

What is the name of your organisation? **NHS North East and North Cumbria Integrated Care Board – NHS Newcastle Gateshead Place**  
How many employees are at your organisation? **175 at the time of CCG demise 30/06/22**  
How many mobile phone and mobile broadband (data only) connections do you currently have in total? **Vodafone 175, EE 9**  
How many of these are data only (for laptops and tablets)? **Vodafone 63 – EE 9 data plans**  
How many of these are voice and data (for mobile phones)? **112**  
Who is your mobile phone network provider? **Vodafone and EE**  
Do you have a shared data bundle or individual allowances? **NO**  
What is your organisations average total data usage across all connections? **Not held**  
What was your total spend on mobile phone contract and overage costs in April 2021? **£3,208.16**  
What was your total spend on mobile phone contract and overage costs in May 2021? **£3100.28**

What was your total spend on mobile phone contract and overage costs in June 2021? £2980.60

What was your total spend on mobile phone contract and overage costs in July 2021? £3,055.64

What was your total spend on mobile phone contract and overage costs in August 2021? £2,980.56

What was your total spend on mobile phone contract and overage costs in September 2021? £3100.50

What was your total spend on mobile phone contract and overage costs in October 2021? £2,785.62

What was your total spend on mobile phone contract and overage costs in November 2021? £3100.50

What was your total spend on mobile phone contract and overage costs in December 2021? £2,785.62

What was your total spend on mobile phone contract and overage costs in January 2022? £3,218.04

What was your total spend on mobile phone contract and overage costs in February 2022? £3,012.15

What was your total spend on mobile phone contract and overage costs in March 2022? £2,695.78

Do these numbers include VAT? YES

When did you renew your mobile phone contract? This is a rolling contract which has been in place for some time and are arrangements inherited when the CCG was established.

How long does your contract run for? N/A rolling contract

What is the renewal date of your contract? N/A rolling contract

How did you source your contract? Long standing rolling agreements have been in place for some time and are arrangements inherited when the CCG was established; procurement route not known.

What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a) Tech Fund: £13,500

Who is the stakeholder/primary contact for this contract? Mandy Mitchinson

## North Cumbria

What is the name of your organisation? NHS North East and North Cumbria Integrated Care Board – NHS North Cumbria Place

How many employees are at your organisation? 78

How many mobile phone and mobile broadband (data only) connections do you currently have in total? 106

How many of these are data only (for laptops and tablets)? 12

How many of these are voice and data (for mobile phones)? 94

Who is your mobile phone network provider? Vodafone

Do you have a shared data bundle or individual allowances? Information not held

What is your organisations average total data usage across all connections? 28,383.14 MB/m

What was your total spend on mobile phone contract and overage costs in April 2021? £1410.72

What was your total spend on mobile phone contract and overage costs in May 2021? £1351.66

What was your total spend on mobile phone contract and overage costs in June 2021? £1466.19

What was your total spend on mobile phone contract and overage costs in July 2021? £1432.32

What was your total spend on mobile phone contract and overage costs in August 2021? £1292.87

What was your total spend on mobile phone contract and overage costs in September 2021? £1349.26  
What was your total spend on mobile phone contract and overage costs in October 2021? £1450.88  
What was your total spend on mobile phone contract and overage costs in November 2021? £1396.99  
What was your total spend on mobile phone contract and overage costs in December 2021? £1332.18  
What was your total spend on mobile phone contract and overage costs in January 2022? £1656.59  
What was your total spend on mobile phone contract and overage costs in February 2022? £1331.96  
What was your total spend on mobile phone contract and overage costs in March 2022? £1330.11  
Do these numbers include VAT? NO  
When did you renew your mobile phone contract? Information not held  
How long does your contract run for? Information not held  
What is the renewal date of your contract? Information not held  
How did you source your contract? Information not held  
What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a) Information not held  
Who is the stakeholder/primary contact for this contract? Information not held

Where answers are marked Information not held the information will be held by North Cumbria Integrated Care Foundation NHS Trust (NCIC) who are our IT/Mobile phone provider that can be contacted via [FOIRRequests@ncic.nhs.uk](mailto:FOIRRequests@ncic.nhs.uk)

### North Tyneside

What is the name of your organisation? NHS North East and North Cumbria Integrated Care Board – NHS North Tyneside Place  
How many employees are at your organisation? 78 at the time of CCG demise 30/06/22  
How many mobile phone and mobile broadband (data only) connections do you currently have in total? Zero  
How many of these are data only (for laptops and tablets)? Zero  
How many of these are voice and data (for mobile phones)? 35  
Who is your mobile phone network provider? Vodafone  
Do you have a shared data bundle or individual allowances? YES  
What is your organisations average total data usage across all connections? Less than 70 GB per month as we have 2GB shared per user.  
What was your total spend on mobile phone contract and overage costs in April 2021? £759.08  
What was your total spend on mobile phone contract and overage costs in May 2021? £738.26  
What was your total spend on mobile phone contract and overage costs in June 2021? £741.57  
What was your total spend on mobile phone contract and overage costs in July 2021? £468  
What was your total spend on mobile phone contract and overage costs in August 2021? £468  
What was your total spend on mobile phone contract and overage costs in September 2021? £468  
What was your total spend on mobile phone contract and overage costs in October 2021? £468  
What was your total spend on mobile phone contract and overage costs in November 2021? £468

What was your total spend on mobile phone contract and overage costs in December 2021? £468  
What was your total spend on mobile phone contract and overage costs in January 2022? £468  
What was your total spend on mobile phone contract and overage costs in February 2022? £468  
What was your total spend on mobile phone contract and overage costs in March 2022? £468  
Do these numbers include VAT? NO  
When did you renew your mobile phone contract? 17/06/2021  
How long does your contract run for? 24 Months  
What is the renewal date of your contract? 16/06/2023  
How did you source your contract? Crown Commercial Services NS2 Framework – RM3808 Lot 6  
What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a) Initial £3,900 Tech Fund (50% utilised)  
Who is the stakeholder/primary contact for this contract? Mario Bernardi

### Northumberland

What is the name of your organisation? NHS North East and North Cumbria Integrated Care Board NHS Northumberland Place  
How many employees are at your organisation? 78 on 30/06/2022  
How many mobile phone and mobile broadband (data only) connections do you currently have in total? Zero  
How many of these are data only (for laptops and tablets)? Zero  
How many of these are voice and data (for mobile phones)? 35  
Who is your mobile phone network provider? Vodafone  
Do you have a shared data bundle or individual allowances? Shared data bundle  
What is your organisations average total data usage across all connections? Less than 20GB per month over 12 months. We mix of 2GB sharers and 250MB sharers.  
What was your total spend on mobile phone contract and overage costs in April 2021? £341  
What was your total spend on mobile phone contract and overage costs in May 2021? £359  
What was your total spend on mobile phone contract and overage costs in June 2021? £360  
What was your total spend on mobile phone contract and overage costs in July 2021? £371  
What was your total spend on mobile phone contract and overage costs in August 2021? £365  
What was your total spend on mobile phone contract and overage costs in September 2021? £366  
What was your total spend on mobile phone contract and overage costs in October 2021? £365  
What was your total spend on mobile phone contract and overage costs in November 2021? £366  
What was your total spend on mobile phone contract and overage costs in December 2021? £364  
What was your total spend on mobile phone contract and overage costs in January 2022? £365  
What was your total spend on mobile phone contract and overage costs in February 2022? £366  
What was your total spend on mobile phone contract and overage costs in March 2022? £364  
Do these numbers include VAT? NO



When did you renew your mobile phone contract? 07/12/2022  
How long does your contract run for? 24 Months  
What is the renewal date of your contract? 06/12/2022  
How did you source your contract? Crown Commercial Services NS2 Framework – RM3808-Lot 6  
What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a)? £1,900  
Who is the stakeholder/primary contact for this contract? Melody Price

### South Tyneside

What is the name of your organisation? NHS North East and North Cumbria Integrated Care Board NHS South Tyneside Place  
How many employees are at your organisation? 33 as of 4.10.2022  
How many mobile phone and mobile broadband (data only) connections do you currently have in total? 23  
How many of these are data only (for laptops and tablets)? 8  
How many of these are voice and data (for mobile phones)? 15  
Who is your mobile phone network provider? Vodafone  
Do you have a shared data bundle or individual allowances? YES  
What is your organisations average total data usage across all connections? Less than 46 GB per month as we have 2GB shared per user.  
What was your total spend on mobile phone contract and overage costs in April 2021? £1,453.40  
What was your total spend on mobile phone contract and overage costs in May 2021? £1,297.67  
What was your total spend on mobile phone contract and overage costs in June 2021? £1,566.27  
What was your total spend on mobile phone contract and overage costs in July 2021? £751.88  
What was your total spend on mobile phone contract and overage costs in August 2021? £327.26  
What was your total spend on mobile phone contract and overage costs in September 2021? £337.41  
What was your total spend on mobile phone contract and overage costs in October 2021? £328.27  
What was your total spend on mobile phone contract and overage costs in November 2021? £342.41  
What was your total spend on mobile phone contract and overage costs in December 2021? £451.08  
What was your total spend on mobile phone contract and overage costs in January 2022? £326.93  
What was your total spend on mobile phone contract and overage costs in February 2022? £328.65  
What was your total spend on mobile phone contract and overage costs in March 2022? £322.25  
Do these numbers include VAT? No  
When did you renew your mobile phone contract? 5 January 2021  
How long does your contract run for? 24 Months  
What is the renewal date of your contract? The contract is due to expire 4 January 2023  
How did you source your contract? Crown Commercial Services NS2 Framework – RM3808 Lot 6  
What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a) n/a  
Who is the stakeholder/primary contact for this contract? Susan Smith

## Sunderland

What is the name of your organisation? **NHS North East and North Cumbria Integrated Care Board NHS Sunderland Place**

How many employees are at your organisation? **Approx 120**

How many mobile phone and mobile broadband (data only) connections do you currently have in total? **65**

How many of these are data only (for laptops and tablets)? **0**

How many of these are voice and data (for mobile phones)? **65**

Who is your mobile phone network provider? **Vodafone**

Do you have a shared data bundle or individual allowances? **No**

What is your organisations average total data usage across all connections?  
**Unlimited data**

What was your total spend on mobile phone contract and overage costs in April 2021? **£1111.74**

What was your total spend on mobile phone contract and overage costs in May 2021? **£3251.89**

What was your total spend on mobile phone contract and overage costs in June 2021? **£2780.49**

What was your total spend on mobile phone contract and overage costs in July 2021? **£2736.42**

What was your total spend on mobile phone contract and overage costs in August 2021? **£2736.94**

What was your total spend on mobile phone contract and overage costs in September 2021? **£2530.23**

What was your total spend on mobile phone contract and overage costs in October 2021? **£3062.22**

What was your total spend on mobile phone contract and overage costs in November 2021? **£2965.05**

What was your total spend on mobile phone contract and overage costs in December 2021? **£2965.03**

What was your total spend on mobile phone contract and overage costs in January 2022? **£2967.18**

What was your total spend on mobile phone contract and overage costs in February 2022? **£2965.03**

What was your total spend on mobile phone contract and overage costs in March 2022? **£2886.74**

Do these numbers include VAT? **YES**

When did you renew your mobile phone contract? **October 2021**

How long does your contract run for? **12 Months**

What is the renewal date of your contract? **9/10/2022**

How did you source your contract? **Single Tender Action to ensure continuity during COVID**

What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a) **Rebate of £15,180 excl VAT**

Who is the stakeholder/primary contact for this contract? **Paul Gibson**

## Tees Valley.

What is the name of your organisation? – **NHS North East and North Cumbria Integrated Care Board NHS Tees Valley Place**

How many employees are at your organisation? – **80**

How many mobile phone and mobile broadband (data only) connections do you currently have in total? - **39**

How many of these are data only (for laptops and tablets)? - **none**

How many of these are voice and data (for mobile phones)? - **39**

Who is your mobile phone network provider? - **Vodafone**

**Do you have a shared data bundle or individual allowances? - individual**  
**What is your organisations average total data usage across all connections? –**  
**Cannot be measured as the allowance for each connection is 2GB per month and only data above that is reported.**

**What was your total spend on mobile phone contract and overage costs in April 2021? £450**

**What was your total spend on mobile phone contract and overage costs in May 2021? £403.59**

**What was your total spend on mobile phone contract and overage costs in June 2021? £423.06**

**What was your total spend on mobile phone contract and overage costs in July 2021? £521.64**

**What was your total spend on mobile phone contract and overage costs in August 2021? £343.45**

**What was your total spend on mobile phone contract and overage costs in September 2021? £336**

**What was your total spend on mobile phone contract and overage costs in October 2021? £343.35**

**What was your total spend on mobile phone contract and overage costs in November 2021? £338.92**

**What was your total spend on mobile phone contract and overage costs in December 2021? £336**

**What was your total spend on mobile phone contract and overage costs in January 2022? £425.37**

**What was your total spend on mobile phone contract and overage costs in February 2022? £381.83**

**What was your total spend on mobile phone contract and overage costs in March 2022? £365.34**

**Do these numbers include VAT? yes**

**When did you renew your mobile phone contract? Rolling contract pending confirmation of how the ICB wants to manage mobile phone contracts going forward**

**How long does your contract run for? Rolling contract pending confirmation of how the ICB wants to manage mobile phone contracts going forward**

**What is the renewal date of your contract? Rolling contract pending confirmation of how the ICB wants to manage mobile phone contracts going forward**

**How did you source your contract? A ring around suppliers looking for best deal**

**What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a) N/A**

**Who is the stakeholder/primary contact for this contract? Not identified due to ICB formation**

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner



cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Paul Atkinson*

**Paul Atkinson**  
**Information Governance Officer**