

Our Reference North East and North Cumbria ICB\  
FOI ICB 24–130

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By Email

11 July 2024

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 26 June 2024 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I would like to receive a list of all services on the e-Referral System (e-RS) secondary care menu that this ICB has directly contracted with. This should not be all services on the e-RS secondary care menu, i.e. should exclude services available via non-contract activity that have been commissioned by other ICBs.

For each service, please provide:

- 1) the Service Name
- 2) the e-RS Speciality,
- 3) the e-RS Clinic Type
- 4) if the service is a bookable service or an assessment/triage service
- 5) the provider organisation
- 6) the current indicative appointment wait time
- 7) the number of referrals sent via eRS for patients registered by a GP in your ICB in NHS Financial Year 2023/24

**Our Response**

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

NENC ICB holds a list of services that ICB patients have activity recorded against (see spreadsheet attached). The tab 'Services with Activity' shows those services with any recorded activity for the period 2023/24.

NENC ICB does not hold information on whether each service is a bookable service or an assessment/triage service, or indicative appointment waiting times. We have determined that the information is held by individual GP practices and the acute hospital NHS foundation trusts (FTs) within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email addresses for the acute hospitals to make your request.

<b>NENC Acute Hospital FTs</b>	<b>Email</b>
County Durham and Darlington NHS FT	<a href="mailto:cdda-tr.cddftfoi@nhs.net">cdda-tr.cddftfoi@nhs.net</a>
Gateshead Health NHS FT	<a href="mailto:ghnt.foi.enquiries@nhs.net">ghnt.foi.enquiries@nhs.net</a>
North Cumbria Integrated Care NHS FT	<a href="mailto:foirequest@cumbria.nhs.uk">foirequest@cumbria.nhs.uk</a>
North Tees and Hartlepool NHS FT	<a href="mailto:foi@nth.nhs.uk">foi@nth.nhs.uk</a>
Northumbria Healthcare NHS FT	<a href="mailto:foi@northumbria.nhs.uk">foi@northumbria.nhs.uk</a>
South Tees Hospitals NHS FT	<a href="mailto:foi@stees.nhs.uk">foi@stees.nhs.uk</a>
South Tyneside and Sunderland NHS FT	<a href="mailto:stsft.freedomofinformation@nhs.net">stsft.freedomofinformation@nhs.net</a>
The Newcastle upon Tyne Hospitals NHS FT	<a href="mailto:nuth.freedom.information@nhs.net">nuth.freedom.information@nhs.net</a>

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**