



North East and North Cumbria

Our Reference HM\North East and North
Cumbria ICB\FOI ICB630

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23 November 2023

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 20 November 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Your Request and our Response

Does your ICS have:

- Digital Strategy

*Yes – The current ICS Digital strategy can be found on this webpage
[Digital care | North East and North Cumbria NHS \(northeastnorthcumbria.nhs.uk\)](https://northeastnorthcumbria.nhs.uk/digital-care)*

- Data strategy

This is currently in development as part of the new Digital Data and Technology (DDaT) Strategy.

- Cyber security plan

This is in development.

2. Do you have an ICS-wide strategy for citizen engagement and citizen-facing digital services?

This is under development.

3. Do you have an ICS digital inclusion strategy?

This in under development.

4. Can you please state the number of – and type of IT systems, and the supplier - procured by the ICB on behalf of all relevant NHS providers in the ICS for 2023-24 (both completed and/or planned)? For example: 3 procurements for: bed management system, care traffic control system, waiting list validation system.

The ICB does not procure systems on behalf of the regional provider organisations.

For questions 1, 2 and 3, if the answers are “yes” – please could you attach the strategies/plans or provide links to them if they are publicly available.

As above.

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer