

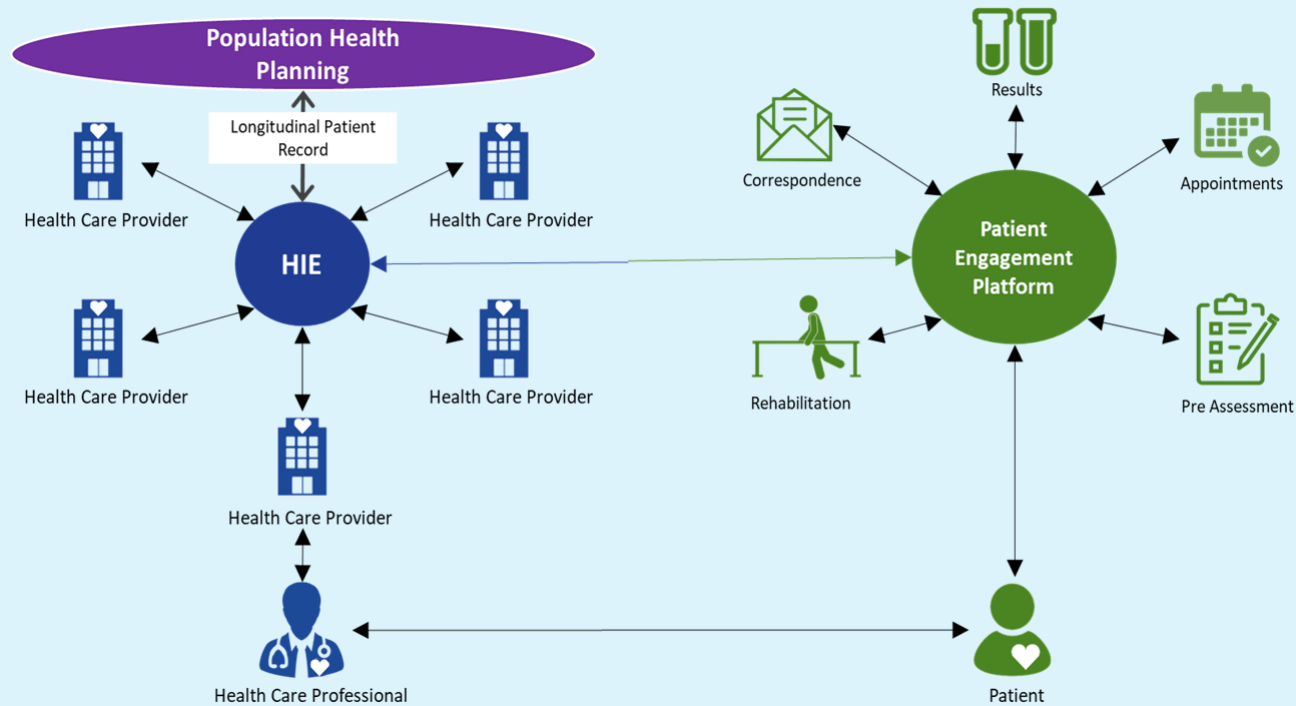
Great North Care Record

Graham King
Chief Information Officer

NENC Digital Care Summit

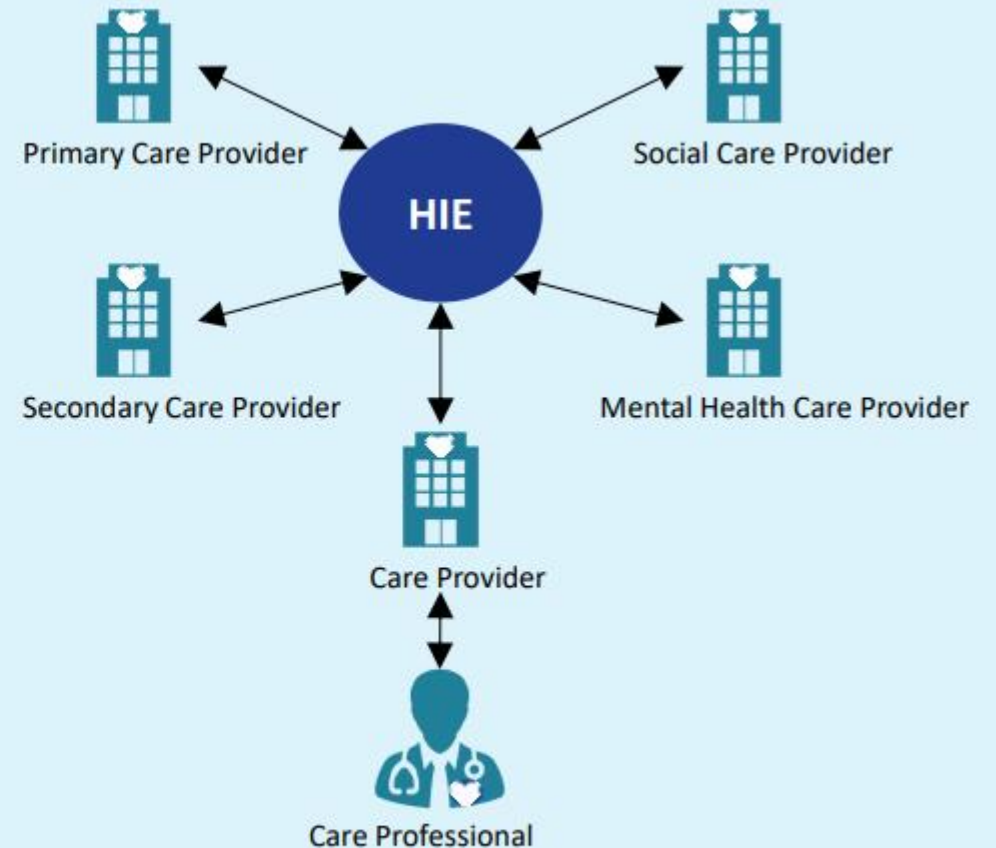


The GNCR Vision



Health Information Exchange

A secure platform
allowing health & care professionals to
have information from other providers
collated and presented
at the point of direct care.



Who is involved



All 13 local authority social care providers



North East Ambulance Service



Population of 3.2M



All 8 CCGs
400+ GP Practices



8 hospital trusts



2 mental health trusts (TEWV and CNTW)



8 Out of Hours services

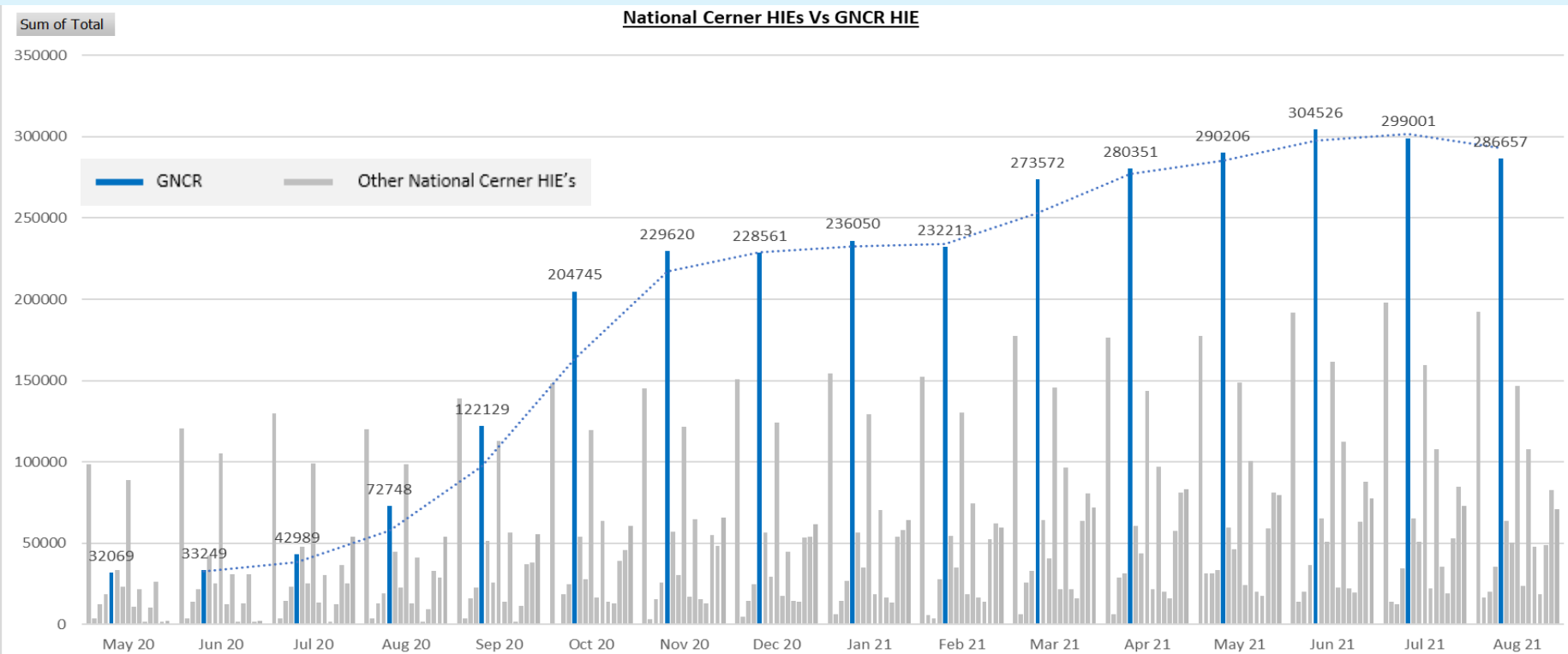


HIE Overview

Primary Care	100%	Community Services	92%	Trusts	88%	Local Authority	49%
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Over 3million views since the HIE was launched

- ### HIE Pipeline 2021/22
- ✓ Implement remaining Trusts, Community Services and Local Authorities
 - ✓ Provide Capability to share Advance Care planning documentation
 - ✓ GP Connect Available 2022, which will bring structured data from TPP
 - ✓ Deploy Upgrade to provide more functionality & Improvements
 - ✓ Provide a Solution to Share Medications from Secondary Care
 - ✓ Provide Capability to share Special Patient Notes / Risks and Alerts
 - ✓ Provide Capability to On-Board South Cumbria Practices
 - ✓ Define Process to On-Board NENC Care Homes and Hospices

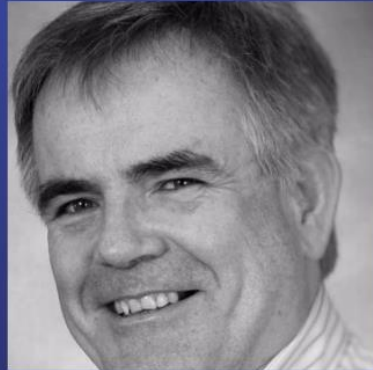


Feedback from users

“

“Having access to more information about the patients we care for, means we can have better conversations with our patients, rather than just getting them to repeat the same information over and again.”

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North Tyneside GP
Dr Mark Westwood

”



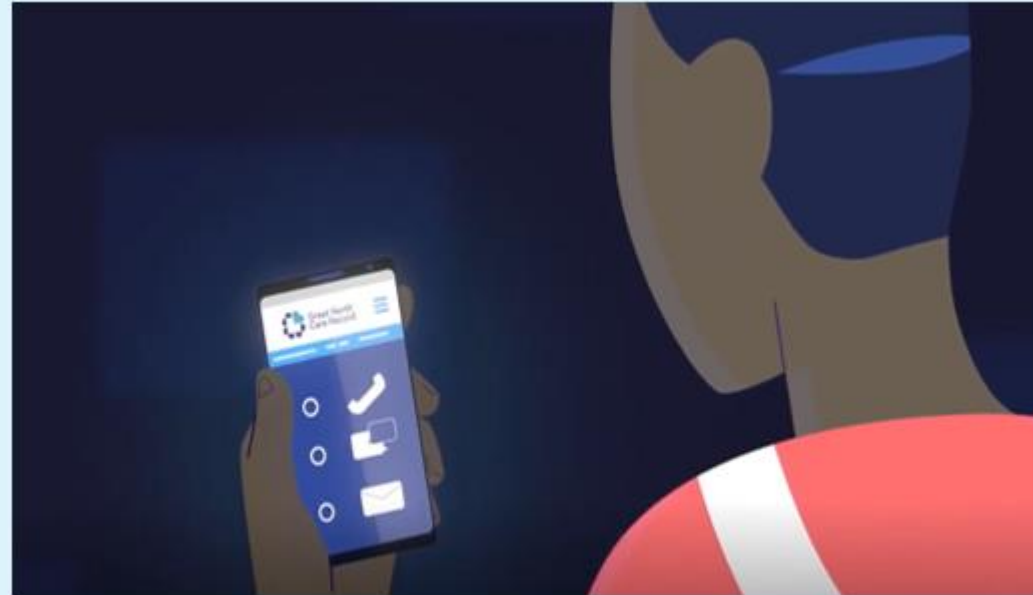
"It makes a **real difference every day** to the patients I treat. I can instantly access **vital medical information** such as medications, so I can treat people quickly and effectively."

Dr Phil Stamp, Emergency Consultant at Northumbria Healthcare NHS Foundation Trust

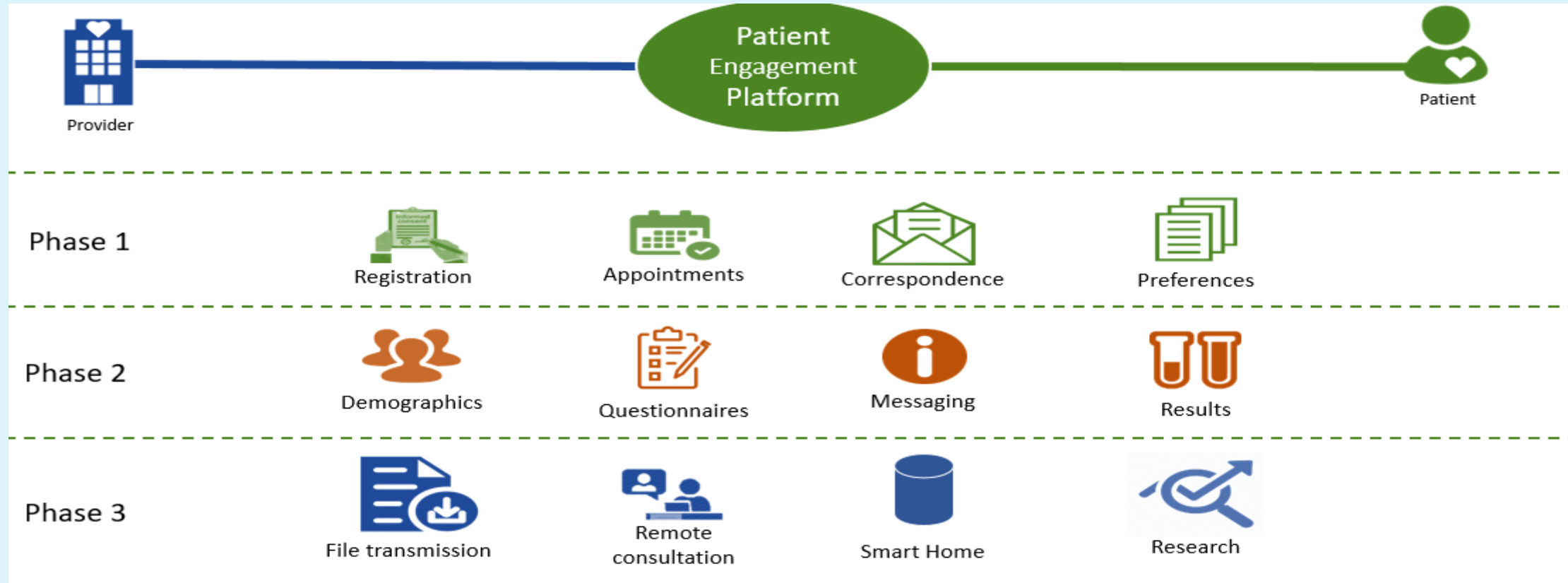


Patient Engagement Platform

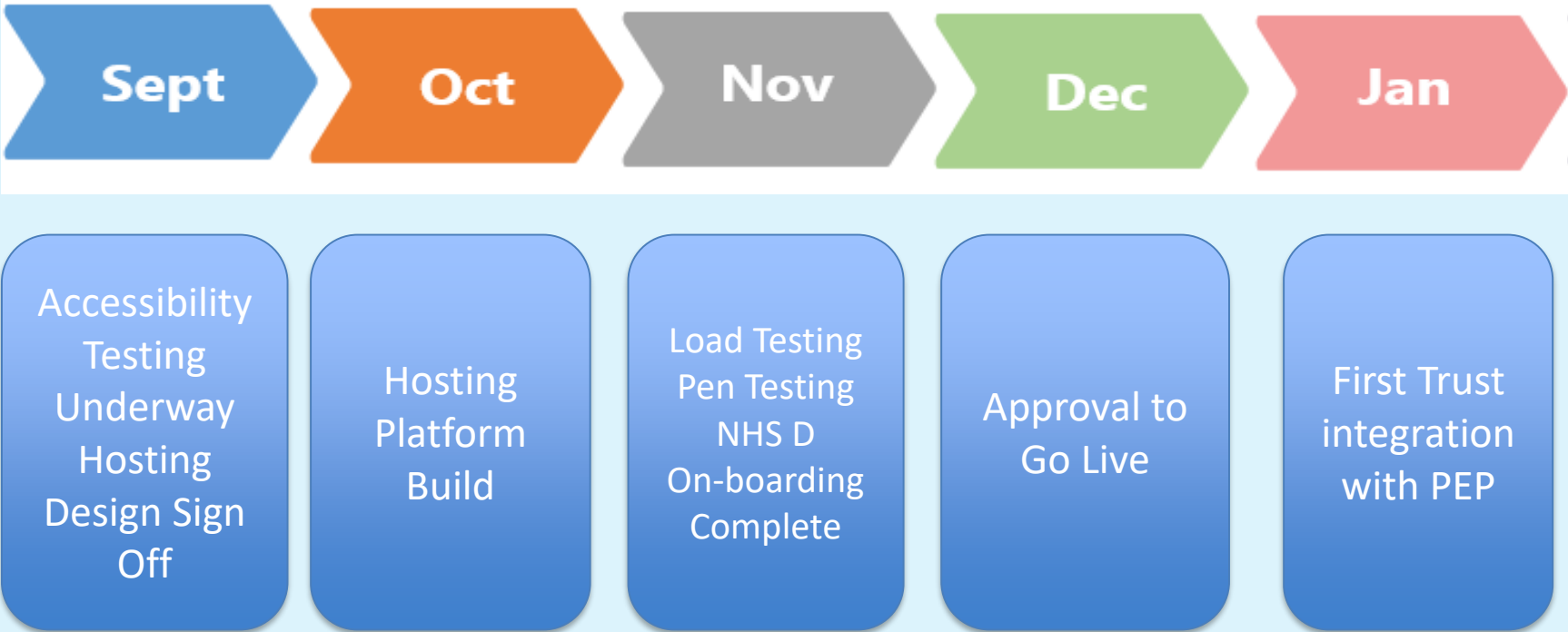
A secure platform allowing patients to control aspects of their care, to access their own records, and to enhance the experience for individuals and providers alike.



Potential functionality



PEP Plan



PEP Integration with NHS App

NHS App integration provides a single “digital front door” for Patients

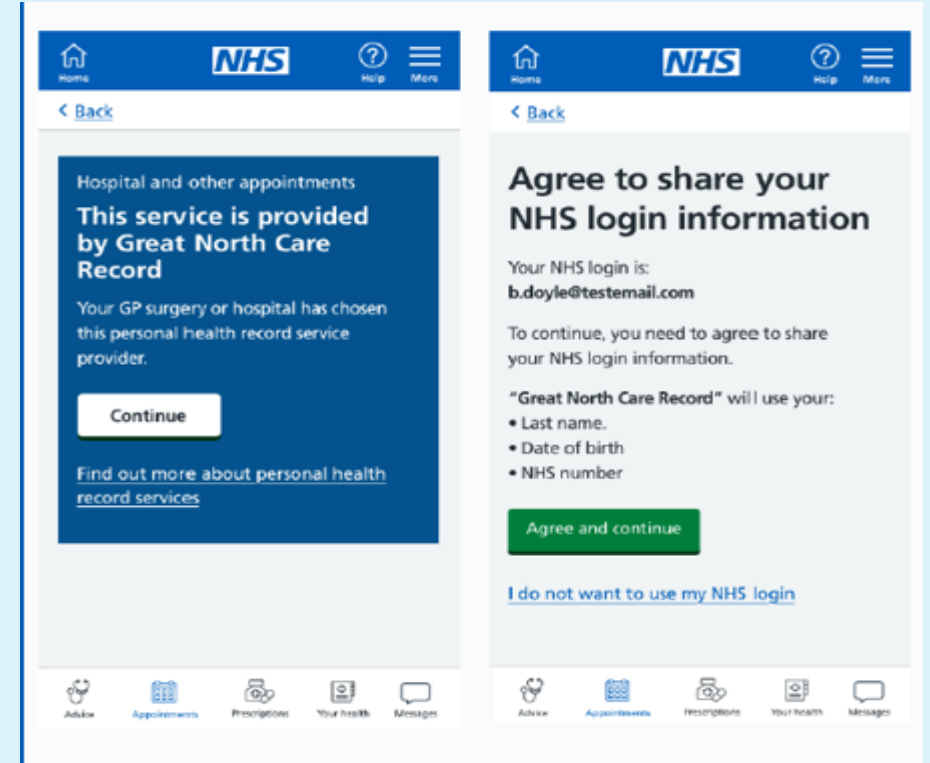
Use of NHS Login provides surety of security

NHS App and PEP design is consistent

Meets NHS Accessibility standards

“With the NHS App I can order repeat prescriptions to help manage my condition.”

“I use the NHS App to book my GP surgery appointments and order repeat prescriptions to help manage my condition.”

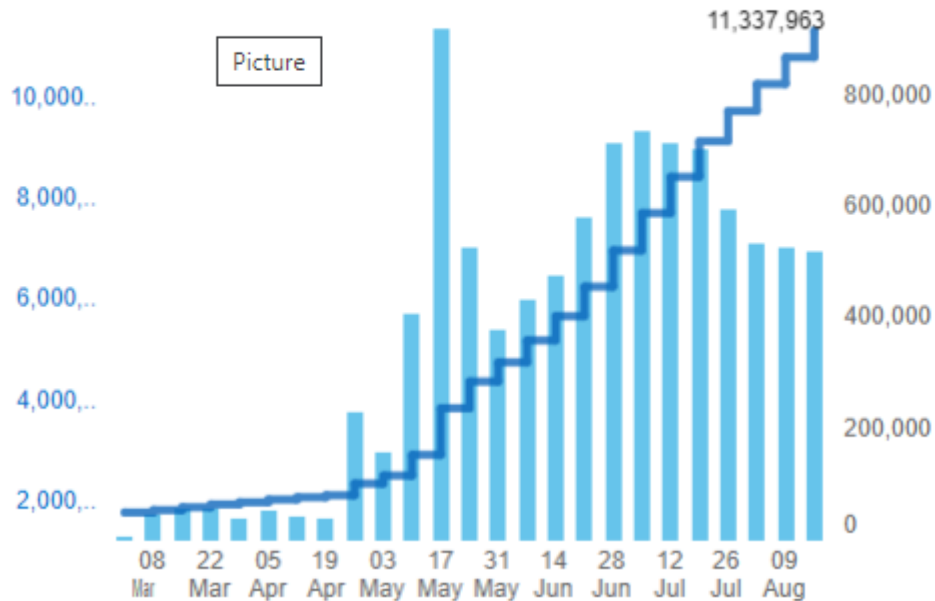


Uptake of NHS App in England

Uptake of NHS App in NENC

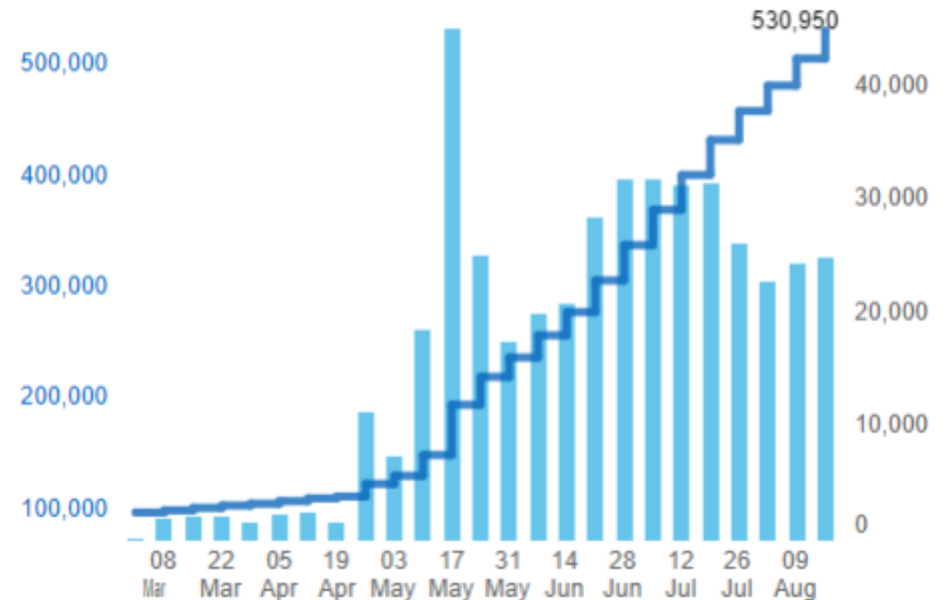
11,337,963 NHS App registrations

Running total and new registrations



530,950 NHS App registrations

Running total and new registrations



HSJ AWARDS 2021

GNCR shortlisted for two categories:

- Connecting Services and Information Award
- Provider Collaboration of the Year
- Judging September/October
- Awards announced November



Feedback from our patients

This exciting project captures the very essence of digital engagement with personal health records

“This is an opportunity, necessity and a public empowerment exercise for us - all in one”

I have downloaded the NHS app to renew my prescriptions. I look forward to increasing its scope.

The key appeal for me here is ... rapid access to my own health data - that could dramatically improve access to so much health care

“The Great North Care Record is innovative ... and patients will benefit enormously from access to the services that the NHS offers.”



Thank you

