



North East and North Cumbria

Our Reference PA\ North East & North
Cumbria ICB\ICB107

Your Reference ICB107

NECS - John Snow House
Durham University Science Park
Durham
DH1 3YG

Tel: (0191) 301 1300
Fax: (0191) 374 4102
E-mail: Necsu.icbfoi@nhs.net

28 October 2022

By Email

Dear

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.

Thank you for your request received by North of England Commissioning Support (NECS) on 19 October 2022 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows;

Request

We are currently updating data on your trust's Digital Dictation, Voice Recognition, and medical transcription suppliers. If you do not use any of these services please type "No system installed".

The information we need is the following:

Digital Dictation

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department 1
Supplier name
System name
Contract initiation date
Contract expiration date
Is it a rolling (annual) contract? (Y/N)
What is the annual or contract cost? (Please specify one option)

Department 2
Supplier name
System name
Contract initiation date
Contract expiration date
Is it a rolling (annual) contract? (Y/N)
What is the annual or contract cost? (Please specify one option)

Voice recognition

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department 1
Supplier name
System name
Contract initiation date
Contract expiration date
Is it a rolling (annual) contract? (Y/N)
What is the annual or contract cost? (Please specify one option)

Department 2
Supplier name
System name
Contract initiation date
Contract expiration date
Is it a rolling (annual) contract? (Y/N)
What is the annual or contract cost? (Please specify one option)

Outsourced Medical transcription

Supplier name(s)
Contract initiation
Contract expiration
Is it a rolling (annual) contract? (Y/N)
Total spending 2019
Total spending 2020
Total spending 2021

System definitions

Digital Dictation: Device used to record audio and share recordings digitally.

Voice Recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Medical transcription: The manual processing of voice reports dictated by physicians and other healthcare professionals into text format

Response

In accordance with section 1 of the Act this information cannot be provided as it is not held by the ICB. It may be held by the local Foundation Trusts listed below so we suggest you redirect your request to them

*South Tees Hospitals NHS Foundation Trust via foi@stees.nhs.uk
North Tees and Hartlepool NHS Foundation Trust via foi@nth.nhs.uk
County Durham and Darlington NHS Foundation Trust via cdda-tr.cddftfoi@nhs.net
Cumbria, Northumberland, Tyne & Wear NHS Foundation Trust via foi@ntw.nhs.uk
Northumbria Healthcare NHS Foundation Trust via foi@northumbria.nhs.uk
South Tyneside and Sunderland NHS Foundation Trust via
Ststf.freedomofinformation@nhs.net
Newcastle Upon Tyne Hospitals NHS Foundation Trust via
nuth.freedom.information@nhs.net
Gateshead Health NHS Foundation Trust via ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care Foundation NHS Trust via FOIRequests@ncic.nhs.uk*

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Paul Atkinson

Paul Atkinson
Information Governance Officer