

Our Reference

HM\ North East & North
Cumbria ICB\ FOI ICB121

NECS - Riverside House
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

Your Reference

08 November 2022

Tel: (0191) 217 2625
E-mail: Necsu.icbfoi@nhs.net

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 04 November 2022 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB).

Details of Request and Reply

- 1) What IT systems and/or digital tools does your ICS use to enable frictionless movement of staff across your ICS to allow flexible and remote working? Please state if your ICS does not currently enable this.**

The ICB has Corporate ICT services provided by our Commissioning Support Unit (CSU), they provide mobile technologies to enable staff to work in an agile manner within, and outside of corporate infrastructure, this is predominantly secure desktop access to a range Windows (Office) applications.

- 2) Which suppliers provide the digital communication tools that are used across the ICS to enable self-service pathways such as self-triage, referral, condition management and advice and guidance? Please state if your ICS does not currently provide some or all such digital communication tools.**

The ICS is an amalgam of a range of primary, secondary, and social care services and respective organisations, this question would need to be answered by all ICS member organisations as this information is not held centrally.

- 3) Do your ICS-wide clinical systems meet clinical safety standards as set out by DTAC and DCB0129 and DCB0160?**

As Question 2

- 4) Does your ICS have a population health management system that has a fully linked, longitudinal dataset with primary, secondary, mental health, social care and community data? If yes, please state the name of the supplier of this system.**

Population Health Management services are provided by our CSU using a propriety data platform and visualisation business intelligence tools.

- 5) Do all your ICS-wide digital transformation projects, programmes and services meet the Technology Code of Practice?**

ICS-wide digital transformation projects are predominantly managed (and in many cases hosted) by provider trusts, each follow appropriate technology, interoperability, and security standards.

- 6) Does your ICS have a shared care record that adheres to Professional Records Standard Body's Core Information Standard? Please can you also state the supplier of this shared care record, even if it does not currently adhere to the PRSB standard?**

The ICS has a cross region-wide shared care record (the Great North Care Record), this is underpinned by a Health Information Exchange (HIE) that meets all relevant standards.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer