



# North East and North Cumbria

Our Reference      North East & North Cumbria  
ICB\467

NECS - John Snow House  
Durham University Science Park  
Durham  
DH1 3YG

Tel: (0191) 301 1300  
Fax: (0191) 374 4102  
E-mail: [Necsu.icbfoi@nhs.net](mailto:Necsu.icbfoi@nhs.net)

08/08/2023

Applicant  
By Email:

Dear Applicant,

**Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.**

Thank you for your request received by North of England Commissioning Support (NECS) on 20/07/2023 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Request**

**Please may I request copies of all communications over the last 4 months from or to staff within the NENC ICS in relation to halting NECs from providing any dates for deployment of system one to practices / PCNs.**

**Response**

*In accordance with section 12 of the Freedom of Information Act 2000, we have estimated that the cost of complying with the request would exceed the appropriate limit.*

*The appropriate limit is specified in the regulations and is set at £450 for NHS bodies. This represents the estimated cost of one person spending more than 18 hours work in determining whether the ICB holds the information and location, retrieving and extracting the information.*

*We estimate at least 10 members of the digital and information directorate team have involved in this challenge over the past four months and potentially there could be others.*

*Our estimations indicate that each person needed a minimum of between 2 – 3 hours to review all relevant correspondence, therefore estimations of overall time consumed would be between 20 to 30 people hours.*

*This is calculated as £25 X 20 hours this equates to £500.*

*With regards to your request, the ICB can confirm that all information within your request falls outside of the appropriate limit and therefore, cannot be provided; however, please be advised, you also have the option to pay. The ICB would also be willing to provide an overview of the decision-making processes, associated with the migration of service within the scope of the freedom of information act. Should you wish to request this as part of a future request.*

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Ehren Smith*

**Information Governance Officer**