



# North East and North Cumbria

Our Reference SD\North East and North  
Cumbria ICB\FOI ICB358

NECS – John Snow House  
Durham University Science Park  
Durham  
DH1 3YG

Tel: 0191 301 1300  
E-mail: [necsu.icbfoi@nhs.net](mailto:necsu.icbfoi@nhs.net)

17 May 2023

Dear

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 4 May 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

### **Your Request**

Can you confirm any Audiology Services that you have AQP contracts in place across North East and North Cumbria ICB?

### **Our Response**

#### County Durham and Tees Valley places:

There is an AQP Adult Hearing Service contract in place with the following providers:

- Specsavers – Tees, Darlington and Durham
- Scrivens – Tees, Darlington and Durham
- Outside clinic – Tees only
- Minor Ops – Tees, Darlington and Durham
- North Tees & Hartlepool NHS Foundation Trust (FT) – Tees and Darlington
- County Durham & Darlington NHS FT – Durham & Darlington

For responses where the Foundation Trust was noted as the provider, you may wish to redirect your query to the trusts directly. North Tees & Hartlepool NHS FT can be contacted via [foi@nth.nhs.uk](mailto:foi@nth.nhs.uk) while County Durham & Darlington NHS FT can be contacted using the email [cdda-tr.cddffoi@nhs.net](mailto:cdda-tr.cddffoi@nhs.net)

Gateshead place:

There are contracts in place with Specsavers and Outside Clinic Ltd.

Newcastle place:

There is no contract held by Newcastle place which relates to AQP audiology.

North Cumbria place

In North Cumbria, there are no AQP audiology contracts in place.

North Tyneside place:

North Tyneside do not have any AQP contracts and therefore do not have an AQP audiology services.

Northumberland place:

Northumberland do not have any AQP contracts.

South Tyneside and Sunderland places:

AQP contracts in these areas are with the following:

- Specsavers
- Scrivens Ltd
- Outside Clinic Ltd
- South Tyneside and Sunderland NHS FT

You may wish to redirect your query to South Tyneside and Sunderland NHS FT using the email [stsft.freedomofinformation@nhs.net](mailto:stsft.freedomofinformation@nhs.net)

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**