



North East and North Cumbria

Our Reference PA\ North East & North
Cumbria ICB\ICB048

Your Reference ICB048

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1 September 2022

By Email

Dear

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.

Thank you for your request received by North of England Commissioning Support (NECS) on 10 August 2022 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB in italics text after your individual requests as follows.

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the provision of any community glaucoma services (or similar hospital-based services) provided by partners within the North East and North Cumbria ICS area.

In particular.

- 1. Please provide the name, email, and telephone contact for the person/s within your organisation or partner organisations responsible for the**

commissioning and provision of any community based stable glaucoma services (or similar hospital based services).

County Durham and Tees Valley areas

Glaucoma Services provided in the Community - Information not held

Glaucoma Services provided by Hospitals – email addresses only

Durham - nencicb-cd.enquiries@nhs.net

Tees Valley - nencicb-tv.enquiries@nhs.net

Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Sunderland areas.

Information not held

North Cumbria area

Provider - NCIC

- *Commissioner: Sharon Kelly, sharon.kelly25@nhs.net*
- *Provider: Jane Smith, jane.smith@ncic.nhs.uk*

Provider – Cumbria Medical Services

Commissioner: Andrew Gosling, Andrew.gosling1@nhs.net

Provider: Anita Wilkinson Anita.Wilkinson@cumbria.nhs.uk

2. Who is your current contractor for the provision of any community based stable glaucoma services (or similar hospital based services)?

County Durham and Tees Valley areas

Glaucoma Services provided in the Community - Primary Eyecare Services Limited

Glaucoma Services provided by Hospitals - For Acute Hospital Glaucoma Services - South Tees NHS Foundation Trust, County Durham and Darlington NHS Foundation Trust, Woodlands Hospital part of Circle Health Group, Sunderland and South Tyneside NHS Foundation Trust and Newcastle Upon Tyne Hospitals.

Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Sunderland areas.

No community-based service for stable glaucoma patients commissioned.

Hospital-based service provided under main acute/community contracts held by Newcastle upon Tyne Hospitals (NuTH), South Tyneside and Sunderland FT (STSFT) and County Durham and Darlington FT (CDDFT)

North Cumbria area

North Cumbria Integrated Care NHS Foundation Trust (hospital-based service)

Cumbria Medical Services (community-based service)

3. Do they sub-contract part of the delivery of the service to individual optometrists/health centres?

County Durham and Tees Valley areas

Glaucoma Services provided in the Community - Yes

Glaucoma Services provided by Hospitals - Information not held. Information may be held by the providers listed in the response to Q2, so we suggest you contact the direct via the links below.

South Tees NHS Foundation Trust via foi@stees.nhs.uk

County Durham and Darlington NHS Foundation Trust via cdda-tr.cddftfoi@nhs.net

Woodlands Hospital part of Circle Health Group via the Circle Health group website at [Woodlands Hospital | Private Hospital Darlington | Circle Health Group](#)

Sunderland and South Tyneside NHS Foundation Trust via

Ststf.freedomofinformation@nhs.net

Newcastle Upon Tyne Hospitals via nuth.freedom.information@nhs.net

Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Sunderland areas.

Information not held. Information may be held by the providers listed in the response to Q2, so we suggest you contact the direct via the links below.

County Durham and Darlington NHS Foundation Trust via cdda-tr.cddftfoi@nhs.net

Newcastle Upon Tyne Hospitals NHS Foundation Trust via

nuth.freedom.information@nhs.net

South Tyneside and Sunderland NHS Foundation Trust via

Ststf.freedomofinformation@nhs.net

North Cumbria area

No

4. What is the end date of their contract for the provision of this service? –

County Durham and Tees Valley areas

Glaucoma Services provided in the Community - 31/03/2024

Glaucoma Services provided by Hospitals - 31st March 2023 for all of the above Providers.

Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Sunderland areas.

Main acute/community contracts end 31st March 2023

North Cumbria area

Roll forward contract basis

5. If the end date is due within 18 Months, has a decision been made yet on whether the contract(s) are being either extended or renewed?

County Durham and Tees Valley areas

Glaucoma Services provided in the Community - Not applicable

Glaucoma Services provided by Hospitals - No

Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Sunderland areas.

Information not held – see response to Q3.

North Cumbria area

Not applicable

6. Do you have any forthcoming community (or similar hospital based services) glaucoma tenders or projects in 2022/23?

County Durham and Tees Valley areas

Glaucoma Services provided in the Community - Not applicable

Glaucoma Services provided by Hospitals - there is nothing planned for 2022/23

Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Sunderland areas.

Information not held - see response to Q3.

North Cumbria area

No

7. Is the contractor providing you with sufficient robust data to measure the service against key objectives, In particular:

County Durham and Tees Valley areas

Glaucoma Services provided in the Community – No current Backlog

Glaucoma Services provided by Hospitals - No specific glaucoma related reporting included in acute contract.

Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Sunderland areas.

No specific glaucoma related reporting included in acute/community contract.

North Cumbria area

Data to measure against key objectives is available on request from both contracted providers – please see the links at Q1. (Above response covers all questions below)

- **Is there a current backlog of patients waiting for glaucoma appointments and if so, is this backlog reducing sufficiently?**

- **Are the levels of activity meeting your targets?**
- **Is there sufficient coordination between primary, secondary and community care or are referral bottlenecks being seen?**
- **Do they use a secure digital infrastructure to deliver end-to-end glaucoma service between all your stakeholders?**
- **Do they provide measurable data to verify that both quality and value of care for glaucoma patients is in line with current best evidence-based practice, including NICE guidelines for Glaucoma?**

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Paul Atkinson

Paul Atkinson
Information Governance Officer