



# North East and North Cumbria

Our Reference HM\North East and North  
Cumbria ICB\FOI ICB652

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21 December 2023

By Email

Dear Applicant

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 30 November 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

### **Your Request**

1. Which geographical area do you commission orthodontic services for?
2. Do you have a centralised referral system for orthodontic referrals?
3. If no to question 2, Where and How are the orthodontic referrals held?
4. Please provide me with the number of patients on the primary care waiting list for an Orthodontic assessment in your area?
5. Please provide me the earliest date of referral for a patient awaiting an orthodontic assessment (i.e. the referral date for the patient waiting the longest for assessment)?
6. Please provide with me with the number of patients awaiting an orthodontic assessment in excess of 18 weeks since the date of referral?
7. Please provide with me with the number of patients awaiting an orthodontic assessment in excess of 52 weeks since the date of referral?
8. Please provide me with the amount of orthodontic activity (number of UOAs) that you have commissioned within your area for primary care orthodontic treatment
9. Please provide me with a list of your primary care orthodontic contract holders in your ICB

10. Please provide the amount of orthodontic activity (number of UOAs) that each contract holder currently provides on a yearly basis.
11. Please provide me with the date(s) when each of your primary care orthodontic contracts were commissioned.
12. Please provide me with the length(s) of each of your primary care contracts that you have currently commissioned.
13. Please provide me with the date of your last orthodontic needs assessment carried out in your area and the geographical area(s) it covered
14. Please provide me with a copy of the most up to date Orthodontic Needs Assessment document for the commissioned geographical area(s)
15. What are the number of 12-year-olds within your commissioning area?

## **Our Response**

1. North East and North Cumbria
2. NENC ICB does not have a centralised referral system for orthodontic referrals
3. Further to question 2, referrals are sent directly to providers by GDPs.
4. Provider reported waiting lists for primary care specialist orthodontic providers as at October 2023 indicates there are 13,309 patients for assessment across the NENC ICB area.
5. NENC ICB does not hold this information for primary care specialist orthodontic providers – waiting lists are managed by individual providers
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8. 220,904 Units of orthodontic Activity (includes UOAs commissioned as an additional service within GDS contracts).
9. Please find a list of primary care orthodontic contract holders in NENC ICB.



North East and North  
Cumbria ICB primary c

10. Please refer to the response to question 9.
11. Please refer to the response to question 9.
12. Please refer to the response to question 9.
13. April 2018
- 14.



Orthodontic Needs  
Assessment NHS Engl

15. *Population figures by age can be found on the following website:*

<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdigital.nhs.uk%2Fdata-and-information%2Fpublications%2Fstatistical%2Fpatients-registered-at-a-gp-practice&data=05%7C01%7Cnecsu.icbfoi%40nhs.net%7C9db45e9a87b14fb923c608dbf4ab2c86%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638372788234788690%7CUnknown%7CTWFpbGZsb3d8eyJWIjojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=6bGgX6Ec%2FLGS1Olvq8kYtsb70gsP4X2yUbwvkl39ynE%3D&reserved=0>

The North East and North Cumbria Integrated Care Board (NENC ICB) does not hold the records which you have sought for questions 4 to 7. However, we have determined the

records are held by Acute Hospital NHS Foundation Trusts within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email addresses for those acute hospitals to make your request.

<b>NENC Acute Hospital FTs</b>	<b>Email</b>
County Durham & Darlington NHS FT	cdda-tr.cddffoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees & Hartlepool NHS FT	foi@nth.nhs.uk
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	foi@stees.nhs.uk
South Tyneside and Sunderland NHS FT	stsft.freedomofinformation@nhs.net
The Newcastle Upon Tyne Hospitals NHS FT	nuth.freedom.information@nhs.net

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Hilary Murphy*

**Hilary Murphy**  
**Information Governance Officer**