



# North East and North Cumbria

Our Reference North East & North Cumbria  
ICB\046

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By Email

## **Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.**

Thank you for your request received by North of England Commissioning Support (NECS) on 10<sup>th</sup> August for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

### **Request**

**Are there any systems in place across the ICS area to manage patients with diabetes, or do diabetes clinicians manage patient interactions using GP practice / NHS Trust provided systems?**

**Are there any plans to introduce any ICS-wide systems or integration strategies to manage patients with diabetes? If so, what are the likely timescales – e.g. imminently, within 1-2 years, within 3-5 years, etc.?**

**Are there any plans to introduce any ICS-wide systems or integration strategies to allow diabetic patients to self-manage their data and to upload glucose monitoring data for clinician review? If so, what are the likely timescales – e.g. imminently, within 1-2 years, within 3-5 years, etc.?**

## Response

- 1. Clinical systems exist across the North East and North Cumbria to manage patients with diabetes. Patient to clinician conversations and interactions will occur as part of clinical practice. In addition, current systems such as the Great North Care Record, EMIS and systm1 are utilized to help patients/clinician interaction and the sharing of information across NENC.*
- 2. Service improvement programmes exist at various levels and across the ICS geography.*
- 3. There are no immediate plans to create a ICS wide integration platform/system. Individual organisations who manage people with diabetes are supported via the various companies "LIBRE view" "Glucko" DEXCOM as examples already available to share data remotely. Additionally, the NHS supported MyType1diabetes platform enables self-management for people with diabetes*

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

**Information Governance Officer**