

Our Reference North East and North Cumbria ICB\
FOI ICB 24-272

NECS – John Snow House
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By Email

28 October 2024

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 3 October 2024 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to you under the Freedom of Information Act 2000 to request the following information from your ICB. Please may you provide me with information relating to Dynamic Support Register (DSR).

If you need more information about DSR then the following link to a page on NHS England's website might help: <https://www.england.nhs.uk/publication/dynamic-support-register-and-care-education-and-treatment-review-policy-and-guide/>

- 1 Does your organisation deliver the DSR service?
- 2 If your organisation works with others to deliver, please name all the other organisations e.g. the names of local authority or mental health trust, etc involved?
- 3 Do you have a digital DSR?
- 4 Do you have a digital dynamic risk register in place?
- 5 How many individuals do you have in total on your DSR?
- 6 Can you break them down into Red, Amber, and Green and if so, how many of each do you have?

- 7 If so, what sort of system is it, please state type e.g. spreadsheet, database, or specialist software and if specialist software, state the name of the software supplier.
- 8 Regarding connectivity of the system in use, does this system integrate with other local systems such as NHS spine, RIO patient demographic service, Emis, SystmOne, Vision etc.
- 9 Is the system DTAC compliant?
- 10 If the system was purchased, what is the value of the contract for the system?
- 11 When was the system purchased?
- 12 If there is a contract for the current system when does the contract end, state any known break clauses, and notice periods?
- 13 How many WTE staff do you have involved in supporting the DSR system?
- 14 Who are the leads responsible (person and role) for the managing and procurement of the system?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

- 1 NENC ICB does deliver the DSR service.
- 2 The other organisations involved are:

Mental Health Hospital NHS Foundation Trusts (FTs)

- Tees Esk and Wear Valleys NHS FT
- Cumbria, Northumberland, Tyne & Wear NHS FT

Local Authorities

- Newcastle
- Gateshead
- Sunderland
- North Tyneside
- South Tyneside
- Middlesbrough
- Stockton
- Redcar & Cleveland
- Hartlepool
- Darlington
- Durham
- Westmoreland and Furness
- Northumbria
- Cumbria

- 3 NENC ICB does have a digital DSR.
- 4 Yes, NENC ICB has a digital dynamic risk register in place.
- 5 There are approximately 250 individuals on the DSR.
- 6 We have Red/ Amber/ Green and Blue (inpatients). Due to live data input, we are unable to accurately number how many of each.
- 7 The system is an Office Excel spreadsheet.
- 8 The system does not integrate with other local systems.
- 9 Please refer to the response to question 8.
- 10 Please refer to the response to question 8.
- 11 Please refer to the response to question 8.

12 Please refer to the response to question 8.

13 There are approximately 13 whole time equivalent staff involved in supporting the DSR system.

14 Please refer to the response to question 8.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer