

Our Reference

HM\ North East & North
Cumbria ICB\ FOI ICB457

NECS - Riverside House

Goldcrest Way

Your Reference

Newburn Riverside

Newcastle upon Tyne

NE15 8NY

27 July 2023

Tel: (0191) 217 2625

E-mail: Necsu.icbfoi@nhs.net

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 13 July 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Details of Request

This request concerns the NHS provision of the wheelchair service(s) for your area. I would be most grateful if you can respond with the following information. Where you have multiple wheelchair services, I would be grateful if you could answer for each.

1. Does the service which provides wheelchairs also provide other areas of care, e.g. rehabilitation, musculoskeletal, etc.?

NENC ICB commission wheelchair services with the hospital foundation trusts as part of the community equipment services contract.

2. When did the current contract with the service provider start?

1 April 2023

3. When will the current contract with the service provider end?

31 March 2024

4. When will the service(s) or contract(s) be re-tendered?

Not applicable as no plans to re-tender.

5. When the service is re-tendered will it be combined with any other services?

Not applicable.

6. Which team within the ICB is responsible for the wheelchair service(s)? E.g. is there a team which manages a portfolio of conditions, and if so what are they?

Contract Management Team, NECS.

7. Please can you provide contact details (e.g. name, email address and telephone number) of the team or person responsible for commissioning the NHS Wheelchair Service(s) for the ICB?

Contract Management Team, NECS, all enquiries via necsu.comms@nhs.net

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer