



North East and North Cumbria

Our Reference North East and North Cumbria
ICB\FOI ICB207

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9 February 2023

Dear

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board

Thank you for your request received by North of England Commissioning Support (NECS) on 25 January 2023 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Request

1. The number of Urgent Treatment Centres (UTCs) operating in the Integrated Care Board (ICB).
2. For each UTC in the ICB, please provide the date on which it opened.
3. For each UTC in the ICB, please provide how many days between July 1, 2022, and January 22, 2023, the centre has been open.
4. For each UTC in the ICB, please provide how many days between July 1, 2022, and January 22, 2023, the centre has been closed due to a lack of clinical staff.

Response

North Cumbria

1. NENC ICB does not hold this information. You may wish to redirect your request to North Cumbria Integrated Care NHS Foundation Trust directly. Their contact details are FOIRequests@ncic.nhs.uk
2. As response 1 for North Cumbria
3. As response 1 for North Cumbria
4. As response 1 for North Cumbria

Northumberland

1. Two UTCs
2. NENC ICB does not hold this information. You may wish to redirect your request to Northumbria Healthcare NHS Foundation Trust. Their contact details are foi@northumbria.nhs.uk
3. As response 2 for Northumberland
4. As response 2 for Northumberland

North Tyneside

1. One UTC
2. NENC ICB does not hold this information. You may wish to redirect your request to Northumbria Healthcare NHS Foundation Trust. Their contact details are foi@northumbria.nhs.uk
3. As response 2 for North Tyneside
4. As response 2 for North Tyneside

Newcastle Gateshead

1. One UTC in Gateshead, 3 UTCs in Newcastle
2. NENC ICB does not hold this information. You may wish to redirect your request directly to the acute hospital trusts in Newcastle Gateshead ICB place. Their contact details are:

The Newcastle Upon Tyne Hospitals NHS Foundation Trust:

nuth.freedom.information@nhs.net

Gateshead Health NHS Foundation Trust:

ghnt.foi.enquiries@nhs.net

3. As response 2
4. As response 2

South Tyneside

1. One UTC
2. NENC ICB does not hold this information. You may wish to redirect your request to South Tyneside and Sunderland NHS Foundation Trust directly. Their contact details are Stsft.freedomofinformation@nhs.net
3. As response 2 for South Tyneside
4. As response 2 for South Tyneside

Sunderland

1. One UTC at Sunderland Royal Hospital
2. Following procurement, the service went live 1 December 2019.
3. The centre has been open for the full time period 1 July 2022 – 22 January 2023 for its agreed opening hours.
4. The centre has not closed during this time period.

County Durham

1. There are four UTCs. These are based at University Hospital of North Durham, Peterlee Community Hospital, Bishop Auckland Hospital and Shotley Bridge Community Hospital. These services are all commissioned via CDDFT.
2. The services have been fully compliant with the Urgent Treatment Centre (UTC) standards since April 2018, when implemented however all services have been in place previously known as Urgent Care Centres for over 10 years with the same provider.
3. NENC ICB does not hold this information. You may therefore wish to redirect your request to County Durham and Darlington NHS Foundation Trust directly. Their contact details are cdda-tr.cddftfoi@nhs.net
4. As response 3 for County Durham

Tees Valley

1. NENC ICB does not hold this information. You may wish to redirect your request directly to the acute trusts in Tees Valley ICB place. Their contact details are:

North Tees & Hartlepool NHS Foundation Trust

foi@nth.nhs.uk

South Tees Hospitals NHS Foundation Trust

foi@stees.nhs.uk

2. As response 1 for Tees Valley
3. As response 1 for Tees Valley
4. As response 1 for Tees Valley

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your

initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Sarah Davies
Information Governance Officer