



North East and North Cumbria

Our Reference PA\ North East & North
Cumbria ICB\ICB075

Your Reference ICB075

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27 September 2022

By Email

Dear

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.

Thank you for your request received by North of England Commissioning Support (NECS) on 13 September 2022 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows;

Request

Under the Freedom of Information Act 2000, I am requesting the following information:

- 1) The number of occasions in the past 12 months when there were no out-of-hours GPs on shift;**
- 2) What advice was given to patients who sought a GP during the period when none were available;**

- 3) What other staff were available during these occasions to provide assistance to patients;
- 4) The number of patients who sought out of hours care while there were no GPs on duty in the past 12 months;
- 5) The number of children who sought out of hours care while there were no GPs on duty in the past 12 months;
- 6) The number of occasions when an out of hours centre was closed due to lack of staff in the past 12 months;
- 7) The number of occasions when just one GP has been on duty for an out of hours shift in your area in the past 12 months
- 8) The total number of patients in your region.

Response

County Durham, Newcastle Gateshead, North Tyneside, Northumberland, South Tyneside and Tees Valley areas.

We can direct you to the following weblink for GP patients registered at practices here:

[Patients Registered at a GP Practice - NHS Digital](#)

In accordance with section 1 of the Act the rest of the information requested cannot be provided as it is not held by the ICB It will be held by the GP practices so you will need to redirect your request to them for this information

North Cumbria area

1. *Cumbria Health on Call always have a GP on shift and never operated without GPs on shift.*
2. *N/A*
3. *N/A*
4. *N/A*
5. *N/A*
6. *N/A*
7. *N/A*
8. *N/A*

Sunderland area

- 1) *0*
- 2) *N/A*
- 3) *N/A*
- 4) *N/A*
- 5) *N/A*
- 6) *0*
- 7) *Information not held*
- 8) *286,845*

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure

log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Paul Atkinson

Paul Atkinson
Information Governance Officer