



North East and North Cumbria

Our Reference SD\North East and North
Cumbria ICB\FOI ICB494

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24 August 2023

Dear

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 16 August 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

Please may I submit the below request, under the Freedom of Information Act 2000.

1. ICB Name
2. How many of your GP surgeries have the following clinical system:
 - a) SystmOne?
 - b) Emis?
 - c) Other?
3. Who currently funds patient arrival check in screens for your GP surgeries?
4. If ICB funded:
 - a) Do you have a current contract in place?
 - b) Who is the provider/supplier?
 - c) What is the contract end date?
 - d) How long was the contract for?
 - e) What was the value of the contract?
 - f) Do you have any plans to renew the contract?
 - g) Why do you order from this provider/supplier?
5. If you do not have a contract in place:

- a) Do you order ad-hoc?
 - b) Who is the provider/supplier?
 - c) How many do you order on an annual basis?
 - d) What is the average value of an order?
 - e) Why do you order from this provider/supplier?
6. Do you have any plans to procure patient arrival check in screens for your GP surgeries in the future? If so:
 - a) When?
 - b) How many/what is the budget?
 - c) What features/functionality are you looking for, if any?
 7. Do you order through a framework, if so, which one?
 8. Please can you list the PCNs which fall within your ICB?
 9. Who is the IT Programme Manager within the Digital/IT Directorate within your ICB?
 10. Please supply a list of all Digital and Transformation Lead PCN Leads within your region?

Our Response

1. This response is on behalf of North East and North Cumbria Integrated Care Board. The link to the ICB's website is [here](#). The areas covered are:
 - Durham
 - Newcastle and Gateshead
 - North Cumbria
 - North Tyneside
 - Northumberland
 - South Tyneside
 - Sunderland
 - Tees Valley
2. There are 210 GP surgeries using SystmOne and 136 GP surgeries using EMIS.
3. GP practices fund patient arrival check in screens for their GP surgeries.
4. The ICB funds Sunderland only (not applicable to other areas):
 - a) There is a current contract in place.
 - b) The provider/supplier is EGTON.
 - c) Contract end date is 31/03/2024.
 - d) The contract duration is 12 months.
 - e) Contract value is £20K.
 - f) Plans to renew the contract are unknown at this stage.
 - g) The reason to order from this provider/supplier is unknown.
5. The response to this question is 'not applicable' as there is a contract in place.
6. There are no plans to procure patient arrival check in screens for GP surgeries in the future.
7. As there are no plans, the response to this question is 'not applicable'.
8. A list of PCNs in the NENC ICB area is publicly available on the ICB website. In addition, this list can be found on the response to Freedom of Information request ICB411. This is available on the Disclosure Logs on the ICB website (link [here](#)).
9. There is no IT Programme Manager within the Digital/IT Directorate in NENC ICB.

10. Digital and Transformation Lead PCN Leads within the NENC region are noted below.

ICB Place	Digital and Transformation Lead PCN Leads
Durham	Joseph Tweddle Michael Doughty Andrea French Thomas Sullivan
Newcastle and Gateshead	Antony White Lisa Wooton Rebecca Graham Charlotte Marshall Stephen Dodds Helen Aitken
North Cumbria	N/A
North Tyneside	Richard Young
Northumberland	Jennifer Langdown David Throne Pauline Ironside
South Tyneside	N/A
Sunderland	N/A
Tees Valley	Sudhir Jayakrishna Julie Sharpe Andrea Francis Helen Burton Lesley Thompson Felicity Brown Michael Corner Jennifer Wilson

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer