

REPORT CLASSIFICATION	✓	CATEGORY OF PAPER	✓
Official	✓	Proposes specific action	
Official: Sensitive Commercial		Provides assurance	✓
Official: Sensitive Personal		For information only	

BOARD MEETING 1 JULY 2022	
<b>Report Title:</b>	<b>North East and North Cumbria ICS: Integrated Delivery Report</b>
<b>Purpose of report</b>	
The NENC Integrated Delivery Report provides an ICS overview of quality, performance and outcomes (finance to be included in future reports). The report provides a high-level and parallel view of performance and quality to ensure oversight and delivery of the 22/23 planning priorities.	
<b>Key points</b>	
<p>This is the first Integrated Delivery Report to be delivered to the NENC ICB Board which provides a parallel view of quality and performance, with finance to be included in future versions of the report. The report is structured around the 2022/23 planning priorities and linked to the System Oversight framework (SOF) which applies to all Integrated Care Systems (ICSs), NHS Trusts and Foundation Trusts to provide oversight of our delivery of the NHS Long Term Plan (LTP) commitments.</p> <p>This report provides the NENC position in relation to the 2022/23 planning priorities and the themes set out in the 2021/22 SOF. We are currently awaiting publication of the SOF for 2022/23.</p> <p>Key themes of the report and areas of focus:</p> <ul style="list-style-type: none"> <li>• Health inequalities are increasing in some areas across NENC, and work continues to understand variation at local level. A CORE20PLUS5 dashboard will be available for future reports.</li> <li>• Increased and continued patient demand for all primary care services with a total of 1.2m appointments during April 22 with 59,756 DNAs. 67% of all appointments were delivered face to face.</li> <li>• Plans are underway to transform and build community services capacity to deliver more care at home and improve hospital discharge across NENC ICS which remains a challenge.</li> </ul>	

<b>Item: 7</b>
<b>Enclosure 11a</b>

- A&E four hour wait performance continues to be a pressure due to volatile activity levels in the urgent care system with Type 1 performance still under significant pressure.
- The ambulance sector is under significant and sustained pressure. Increasing demand and fundamental changes to the nature of health economy are adversely affecting performance. NEAS is meeting Cat 1 ambulance response times in May.
- Although handovers between ambulance and A&E across the region remain a challenge, with many 30-60 minute and 60+ minute delays at our FTs, the 5% maximum threshold for 60+ minute delays is being met in NENC in May 22.
- RTT has been impacted by recent waves of Covid and associated workforce pressures. NENC is within its plan to have no more than 63 104+ week waiters remaining at the end of June 22, only at Newcastle upon Tyne Hospitals NHS FT (NUTH). 52 week waiters have shown a significant reduction across the ICS, although more recent weekly trends show there has been an increase in 78+ and 52+ weeks at a level above plan and associated increases in waiting lists.
- NENC are currently achieving the faster diagnosis standard but significant challenges at some Trusts in relation to 62 day backlogs.
- NENC ICS continues to be the 2nd best performing in the region in its increased delivery of SMI health checks. Most CCGs have seen an increase in the number of checks completed in the 12 months ending Mar 22 compared to the previous 2 years.
- Key pressure areas for MH providers: Demand on Children and Young People's services include waits within Neurodevelopmental Pathway, Workforce and bed occupancy – higher acuity, long length of stay and delayed discharge impacting out of area placements.
- The 21/22 LTP LD Annual Health checks target has been delivered by NENC. Care Education and Treatment Reviews (CETRs) are non-compliant for 2 areas in April.

#### Risks and issues

- Growing Health Inequalities
- Systemwide workforce pressures
- Spinal 104+ waiters NUTH
- Urgent care and discharges remain pressured across NENC
- Ambulance response times and handover delays
- Cancer 62 day backlogs

#### Assurances

- Actions being undertaken as highlighted in body of report
- Further detailed actions available through local CCG assurance processes

#### Recommendation/Action Required

The Board is asked to receive the report for information and assurance.

<b>Sponsor/approving director</b>	J Myers, Executive Director of Strategy and System Oversight (Designate)
-----------------------------------	--

<b>Report authors</b>	C Dovell, Newcastle Gateshead CCG S Brown, Chief Operating Officer, Northumberland CCG
-----------------------	---

#### Link to ICB corporate aims (please tick all that apply)

CA1: Improve outcomes in population health and healthcare	✓
CA2: tackle inequalities in outcomes, experience and access	✓
CA3: Enhance productivity and value for money	✓
CA4: Help the NHS support broader social and economic development	✓

<b>Item: 7</b>
<b>Enclosure 11a</b>

Relevant legal/statutory issues						
Health and Care Act 2022						
<b>Any potential/actual conflicts of interest associated with the paper?</b> (please tick)	<b>Yes</b>		<b>No</b>		<b>N/A</b>	✓
If yes, please specify						
<b>Equality analysis completed</b> (please tick)	<b>Yes</b>		<b>No</b>		<b>N/A</b>	✓
<b>If there is an expected impact on patient outcomes and/or experience, has a quality impact assessment been undertaken?</b> (please tick)	<b>Yes</b>		<b>No</b>		<b>N/A</b>	✓
Key implications						
<b>Are additional resources required?</b>	N/A					
<b>Has there been/does there need to be appropriate clinical involvement?</b>	N/A					
<b>Has there been/does there need to be any patient and public involvement?</b>	N/A					
<b>Has there been/does there need to be partner and/or other stakeholder engagement?</b>	N/A					